



Weekly Inbox

07 JAN 2019 Issue 304

YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

- GP: GPs**
- PM: Practice Manager**
- Ad: Administrative staff (including medical secretaries, receptionists)**
- PN: Nurses (including HCAs, Practice Nurses, ANPs)**
- OC: Other clinicians (including ECP, Pharmacists)**

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FOR ACTION

PM

1 2019 GP Patient Survey

NHS England has launched the 2019 GP Patient Survey (GPPS) today which runs until March 2019. The survey provides unique information about patients' experiences, and is used alongside other important data sources to better understand the performance of the primary care system in England.

Please display the promotional posters that can be downloaded [here](#) (available in 14 languages) and raise awareness of the survey to the public.

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FOR INFORMATION

OC GP PM Ad PN

2 CQC Learning Bulletin – Autumn 2018

Please click [here](#) to read and assess your own Practice against the latest CQC Learning Bulletin for the purposes of the CQC.

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OC GP PM Ad PN

3 Faxes – BBC Article

The NHS has been banned from buying fax machines and have been told by the government to phase out the machines entirely by 31 March 2020. You can read the rest of the article [here](#).

If you are still faxing you will need to consider how you can communicate with these parties instead. Can you use nhs.net instead? Don't forget that you can email someone securely from nhs.net to someone that does not use this service by putting [secure] in the subject.

We have begun work with care homes to encourage them to complete the Data Security and Protection Toolkit so that they too can get nhs.net.

From more information contact [Jodie Stutely](#).

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OC GP PM Ad PN

4 MSK Hip and Knee Pathway Reminder

Due to some confusion lately please click [here](#) for a quick reminder of the MSK hip and knee pathway.

Any questions please contact [Angela Ashton](#), Senior Transformation Lead.

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OC GP PM Ad PN

5 Radiotherapy Services ESNEFT

The Radiotherapy department at Ipswich hospital currently provides details of patients commencing radiotherapy treatment, and a treatment summary when a course of treatment is complete. From February 2019 onwards the department will be working with practices to move over to electronic communication for the commencement letters.

If you have any questions please do not hesitate in getting in touch with the Radiotherapy Manager, [Suzanne Isherwood](#).

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6 World COPD Day

On 21 November the COPD Team from ESNEFT had a gazebo in the centre of Ipswich. They worked in collaboration with Onelife Suffolk and the event was advertised on the radio a week beforehand and on the day.

A number of visitors were advised regarding smoking cessation, exercise and healthy living. Some had carbon monoxide testing and some had spirometry testing (25 in total). Of the 25, four visitors were referred for further investigation at their surgery due to the anomalies in the spirometry results.

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7 New Deputy Designated Nurse for Safeguarding Children

This week the CCG welcomes Jo Hutchings as our new deputy designated nurse for safeguarding children, with lead for primary care. Jo has replaced Tabitha as your main contact for primary care safeguarding. You can contact Jo directly by either phone on 01473 264357 or via email at johannahutchings@nhs.net.

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8 PPG News

The December edition of the Patient Participation Group News can be found [here](#).

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9 Latest Vacancies

Please click the above link to see the current local GP and practice staff vacancies. New jobs have been added this week.

If you have a vacancy to advertise here and on our website, please contact [Stuart Graham](#).

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EDUCATION & TRAINING

10 GP Educator Training Held at various venues in the Cambridgeshire area

Please click [here](#) for details and booking information.

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PM

11 Practice Manager – Coaching and Mentoring

Practice Managers are being offered coaching and mentoring sessions as part of a programme by NHS England. Up to four 90-minute sessions are offered to help identify goals and think through challenges.

There are 700 places nationally, however places are limited and subject to a suitability assessment and first come first serve basis.

The deadline is 21st January 2019. Please apply via this link <https://www.engage.england.nhs.uk/survey/16ac35ef>.

For any queries email england.gpdevelopment@nhs.net

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12 Foundation Course in Clinical Hypnosis for Healthcare Professionals Held at West Suffolk Hospital Education Centre

The British Society for Clinical & Academic Hypnosis is offering a series of training workshops in the use of medical hypnosis starting in January 2019. This course will be of interest to any doctors, dentists, nurses, health care professionals or clinical psychologists who wish to use hypnosis as part of their clinical practice. The training will entail 3 workshops lasting 2 days each (Saturday & Sunday). This course covers a core curriculum recognised by the BSCAH and could lead to accreditation with the BSCAH to practice hypnosis in a clinical setting.

Click [here](#) for further details and booking information.

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13 Reminder! RCGP – Annual Symposium 2019 – Save the Date!

Date - Wednesday 19 June 2019
Time - 09:30-17:30 & 17:30-21:30 (music recital and dinner)
Venue - University of Suffolk, The Waterfront, Ipswich

For further information click [here](#) and [here](#).

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14 Primary Care Leadership Collaborative

Building on the success of the previous two cohorts, cohort 4 is now open for applications for the next Primary Care Collaborative programme.

Please see short video feedback from cohort 1 at <https://www.youtube.com/watch?v=1TRzwEdEZuM>.

Click for the Primary Care Leadership Collaborative [Flyer](#) and [Application form](#).

All three Impact Days will take place at Holiday Inn, Impington, Cambridge.

Please note that the closing date for these applications is **Thursday 17th January 2019**.

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15 Primary Care Network Webinars – Practice Managers

NHS England is hosting a series of webinars for anyone working within primary care and the wider NHS, focusing on the benefits, impacts and development of PCNs, plus some specific ones as detailed below.

Sharing the learning: These webinars will provide an update from the national primary care network programme, share examples of work already in progress across the country, and offer a chance to ask questions and find out more about next steps in relation to the development of primary care networks. A full list of dates, which run up to March, can be found on [NHS England's website](#).

PCN support and development: NHS England will share details on initial proposals for PCN support and development package at two webinars which will take place on:

- [Tuesday 22 January 2019, 12.00pm – 1.00pm](#)
- [Thursday 21 February 2019, 9.30am – 10.30am](#)

For further information, or to put forward any questions in advance, please contact england.PCN@nhs.net.

Practice manager webinars: NHS England is hosting two webinars specifically for practice managers, focusing on the benefits, impacts and development of primary care networks. The webinars will provide an overview of what a primary care network is and an update on the support packaged that has been developed so far. Attendees will have the opportunity to ask questions of the national team and contribute to the content of this offer. The date for the webinars is below and there is no need to register in advance. Simply click on the link below at the start time.

- [Monday 14 January 2019, 3.00pm – 4.00pm](#)

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16 St Elizabeth Hospice Courses

The St Elizabeth Hospice Education Team have a number of new courses for 2019. Please click the following links for further information:

[GP Palliative and end of life programme](#)

[Palliative care masterclass series](#)

[All courses](#)

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17 PACT (Primary care and Community care Training Hub)



Ipswich & East Suffolk CCG are working together with neighbouring CCGs, representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.

Please follow the link to [PACT Training Hub Newsletter Issue 64](#).

Please follow the link to [PACT Training Hub Newsletter Issue 65](#).

If you would like to sign-up to the newsletter or have any training queries or suggestions, please email PACT@suffolkch.nhs.uk.

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CONTACT

18 Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email IESCCG.gp-contract-queries@nhs.net with **Contracts** in the subject line.



Safeguarding Children is Everyone's Responsibility: news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

Please follow the link for **Safeguarding Adult** information [CCGs Safeguarding Adult webpage](#) and click [here](#) for local information.

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Referrals, Briefings and Pathways](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)



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CHART OF THE WEEK

19 We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week on a variety of topics.

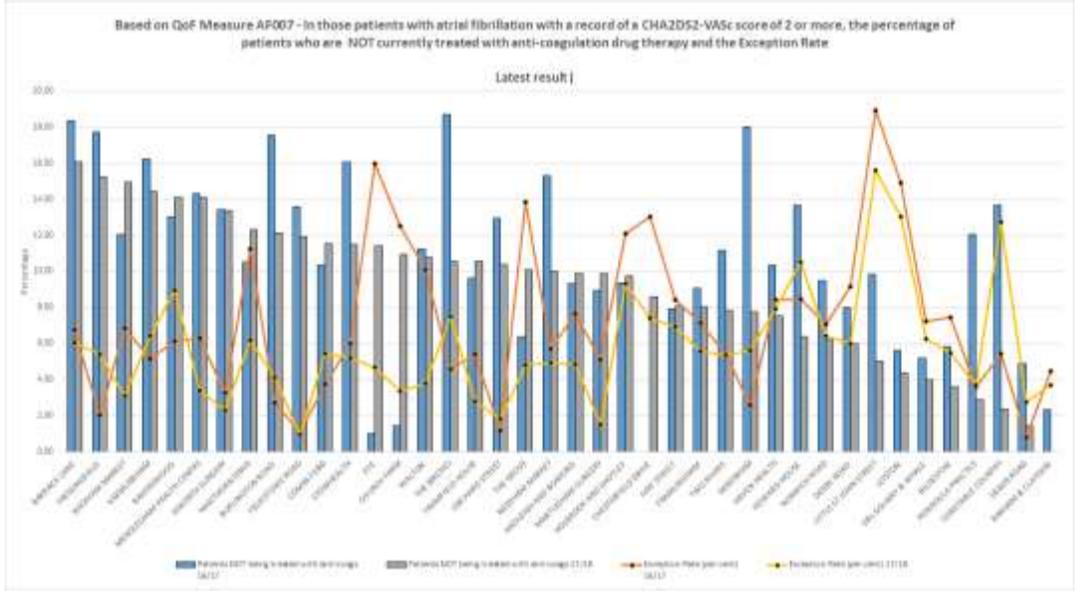
Please [let us know](#) if there are any topics that you would find it useful for us to cover.

This week we are looking at those patients with atrial fibrillation with a record of a CHA2DS2 – VASc score of 2 or more, the percentage of patients who are NOT currently treated with anti-coagulation drug therapy and the Exception Rate.

Anticoagulation is the recommended treatment for most AF patients with an immediate to high stroke risk. The chart below/above uses 17/18 QoF to illustrate where AF patients in I&ES CCG are not being treated this way. This, of course, may be entirely appropriate, but it is worth checking that AF patients are receiving the most appropriate treatment. I&ES CCG are committed to working with Public Health to reduce the risk of AF patients going on to have strokes.

The chart demonstrates year-on-year practice performance along with exception ratings.

In summary, there are potentially some patients who may not be receiving the optimum treatment for their AF.



[Click on chart to enlarge](#)

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