

# Talk to PALS



## Patient Advice and Liaison Service

“Thank you for helping me.”



“I’ve got questions about my care...”



“I want to make a complaint...”



“I need help booking my appointment.”



“Where can I find an advocate?”



“Please can I have a second opinion...?”



We want to hear from you! Contact us with your feedback:

Telephone:

0800 389 6819

Email:

[pals@suffolk.nhs.uk](mailto:pals@suffolk.nhs.uk)

Or write to us:

PALS  
Suffolk CCGs  
Endeavour House  
8 Russell Road  
Ipswich  
Suffolk  
IP1 2BX