

Community Engagement Partnership Action Log – 16th April 2018

*Items highlighted in grey do not necessarily require discussion but in a previous meeting it would have been agreed by all to keep this information on the log for future updates/info.

Date Raised	Issue/Agenda Item	Action Agreed	Resp.	Deadline	Update/Outcome	Completed / RAG
16/04/18	Rheumatology backlog	Remedial Action Plan to be shared with the CEP when available	MBW		No update as yet.	Ongoing
16/04/18	Suicide prevention strategy	A consistent approach in relation terms of suicide being somebody's 'choice' to be raised via the STP	MBW		MG contacted Eugene to ask if it would be possible. Awaiting response.	Ongoing
16/04/18	111 system – gender information	111 concerns with the online system	MG		Please could RS kindly confirm what his concerns are so that we can forward these on to Sam at 111. He will then be able to advise further.	Ongoing
08/01/18	Member updates	Has there been patient involvement in the wheelchair and community equipment work?	M G/ MB W	February 2018	Linda H has met with the Contracts Manager - Community Equipment, at the West Suffolk Hospital, to explain the difficulties experienced by wheelchair users in accessing current services. She is concerned about the lack of involvement which needs looking in to – MG to arrange a meeting with Laura Rawlings – this has been chased three times now. Update 16/04/18: MG advised on how to approach this moving forward. No update on progress as yet.	Ongoing
2/02/18	Independent pharmacies	How many pharmacies are independent and able to	MG	May	Update 16/04/18:	Complete

		<p>prescribe, and where they are located?</p> <p>Action 16/04/18:</p> <p>First step: Find out what pharmacies actually provide</p>			<p>Denise spoke to her contact Myra at the LPC and was advised that there are no pharmacies in Suffolk that currently prescribe, and there are no pharmacists qualified to prescribe. This is something that they would really like to improve on.</p> <p>NHS Choices online display information on all pharmacies regarding what they do, opening times etc.</p> <p>Pharmacists that do prescribe work together with the GPs so that prescriptions cannot be abused.</p> <p>Would it be useful for a pharmacist to come along to CEP to answer questions about how the system operates?</p>	
16/04/18	10 Closed beds on Lark Ward (NSFT)	Update on position to be requested.	LN		<p>Update 01/05/18:</p> <p>Beds are still closed due to workforce issues. Nursing and quality team meeting regularly with new ward manager, hoping to reopen Lark in October.</p>	Complete
16/04/18	Urgent Care Service Specification	Invite someone from 111 to come in and talk to the CEP	MB W/ LN		<p>Update 01/05/18:</p> <p>LB contacted Rebecca Pulford from Ipswich Hospital who has lead on the mental health model with NSFT. She'd be happy to come and talk to the group about psych liaison. MG has contacted her and will keep the CEP updated on when this will become an agenda item.</p>	Complete
01/05/18	Rebecca Pulford invitation to CEP	MG to let CEP know when a date has been arranged.	MG		Rebecca will be joining us on 11 th June 2018.	Complete

12/09/16	Wellbeing Service - To explore patient and service user involvement in the development of the primary care mental health link worker role.	CEP needs to oversee NSFT work. The link worker role leaflet will be shared from 19 January. It was reiterated that this was to explore patient and service user involvement in the development of the primary care mental health link worker role. CEP asked for clarification on how the NSFT will achieve this. IC added that there was a general lack of knowledge about the link worker role among GPs, and this needs to be clear too.	JT	February 2018	This job description was sent out via email on 17/04/18.	Complete
	Kings Fund	Report access	MB W	April 2018	Update 16/04/18: Confirmation given that report is now available online.	Complete
08/01/18	Backlog for rheumatology	Find out current backlog for rheumatology, is this more than 12 months?	MG		Update 16/04/18: PQ reported that she met with Lisa Parish at the CCG who leads on the work transforming outpatient experience. It was suggested that some patients who are using the service currently might have some helpful feedback in terms of how they can get through the backlog. IHUG have set up a user group for outpatients so they will be able to utilise patient feedback also. LN reported that a huge piece of work is underway at the hospital where they are speaking to patients for feedback and trying to use resources they have in a better way. There is a user group for rheumatology.	Complete

16/04/18	Rheumatology backlog	We've not seen the remedial action plan yet but once made available we will share with CEP.	MBW			Ongoing
16/04/18	Independent pharmacy info on 111 app	Once we have the information on independent pharmacies (above) can it be put on the 111 app			Update 16/04/18: JT advised yes. We will wait to find out more regarding what pharmacies provide.	Ongoing
08/01/18	Are Pregabalin and Gabapentin going to be classified as Class C drugs?		MG		The government has not yet published the outcome of the consultation and according to their website they are analysing the feedback that was received. I would think the website where it will be published would be https://www.gov.uk/government/consultations/pregabalin-and-gabapentin-proposal-to-schedule-under-the-misuse-of-drugs-regulations-2001 but the media will also probably pick up the announcement when it is made.	Ongoing
13/11/2017	Training for patient involvement at funding panel	The CCG Clinical policies group and individual funding review panel have been seeking some patient involvement. Training needs to take place before this role can be taken up. Report back to CEP how training goes on 29 th May.	M G	June		Ongoing
12/02/2018	Wellbeing website	Recommended changes need to be asserted and further meetings to be held. NSFT accountable for improvements.	JT/ M G		Update 07/05/18: Lianne and Krystal at NSFT have advised that the updates are now out of their hands but they will keep us updated as to when the draft will be ready. Ongoing discussions are taking place.	Ongoing

