

Claire Martin:

- The opposite banner is currently situated in the Two Rivers Medical Centre, which is good to see. It made me think though, should we invite the a local PPG to CEP sometime so we can explore if there are ways the two groups might be able to benefit each other?
- In the same practice, a screen is constantly giving out visual information. One of these is regarding patient shared care records and encouraging patients to sign up to the initiative. However there is so much information on the screen it is really squished up on the horizontal screen and doesn't make much sense! Can this be reviewed/improved in order to maximise the initiative success?



Lynda Cooper:

I attended the 2nd meeting of the group with staff and patient representatives from Ipswich, East and West Suffolk. This is a long term project and progress is slow as the groups are still working on an agreed definition for a 'Trusted Assessment'.
The next meeting is on 26 June.

Gill Jones:

- Dom care report to be finalised June.
- 13 schools taking part in My Health Our Future this year (and still waiting on one).
- Continuing with Time to Change Suffolk Hub and general day to day work.

Gill Orves:

On April 17th I attended the Ipswich Hospital Patient Advisory Group meeting. After an update, we spent most of the meeting discussing how the website should look for the new organisation (ESNEFT), staff seemed very keen to take comments and advice on board, as the intention is to make sure the new website is patient friendly and easy to navigate.

Linda Hoggarth:

- At the recent, Suffolk Disability & Health Action Group meeting, we discussed in detail the draft Action Plan which has resulted from Disability Focus. The draft has been agreed and

now requires further updating to finalise the detail. It is planned to update the Action Plan at each quarterly meeting of the Group.

- There has been no further progress in understanding how Wheelchair Services are now being delivered in Suffolk or by whom.
- During a recent discussion with a group of disabled people, they felt that the lack of information available to them was a major problem. They felt that a simple information sheet giving contacts of services, etc., would be helpful as a starting point. For those who could access on line information, this was often contradictory and too detailed.
- I attended a meeting to discuss the development of a Business Case for a Community Hospital 'Virtual Ward' whereby outreach services would be available to provide appropriate care to patients within their own home who would otherwise have had a period of stay within an existing Community bed as part of their discharge process. A pre-pilot supporting 3 to 4 patients is proposed.