

Community Engagement Partnership Action Log – June/July 2018

*Items highlighted in grey do not necessarily require discussion but in a previous meeting it would have been agreed by all to keep this information on the log for future updates/info.

Date Raised	Issue/Agenda Item	Action Agreed	Resp.	Deadline	Update/Outcome	Completed / RAG
11/06/18	ME issues raised	MBW to investigate	MBW		MBW currently looking into.	Ongoing
11/06/18	ME hospital care pathway	LN	LN		LN currently looking into.	Ongoing
11/06/18	Concerns around care package and employment support	Social services to be asked why ESA recipients were now being charged for their care packages.	JT		JT currently looking into. Troupy met with this person on Tuesday – whats the outcome?	Ongoing
16/04/18	Suicide prevention strategy	A consistent approach in relation terms of suicide being somebody's 'choice' to be raised via the STP	MBW		Update 12/06/18 (info below given in meeting): MBW advised that the concerns around NSFT's policy on suicide would be picked up as part of the ongoing mental health transformation engagement work. JT said he had raised the specific concerns around the apparent view of some NSFT staff that it was a person's 'personal choice' whether or not they committed suicide with Richard Watson and Eugene Staunton at the CCG and asked them to seek clarification from NSFT regarding its policy.	Ongoing
16/04/18	111 system – gender information	111 concerns with the online system	MG		Update 31/05/18: JT in communications with Care UK. Chased on 04/07/18.	Ongoing

08/01/18	Member updates	Has there been patient involvement in the wheelchair and community equipment work?	M G/ MB W	February 2018	<p>Update 04/08/18:</p> <p>Marielena spoke with Nicola Brunning to understand the current provision of the service and agree a way forward.</p> <p>West Suffolk hospital finished the procurement, the contract went to a company called Mediquip. They then sub-contract to Bartrums for the wheelchair contract, however from 30th Sept they will be handing over to another company called Rothcare (starting 1st Oct) who they feel will provide a more comprehensive service.</p> <p>Since this change the service specification has been improved; NHS England has said all children must receive a wheelchair within 18 weeks of referral, so within the new specification Rothcare will be asked to do the same for adults. We will be working with Rothcare and west Suffolk hospital to make sure that this can be achieved.</p> <p>There is going to be a presentation about this service at the next contract meeting on 12th July which I have asked to attend, the hospital will explain how the procurement will work in moving from one provider to another.</p> <p>After this meeting Nicola and I will meet to make sure the concerns of the service users are heard and ensure that people are involved with the monitoring of the service – this will be raised in the meeting. We will also raise the concern that a change in provider could cause some disruption, so we'll a need to agree a way forward to minimise these risks.</p>	Ongoing
----------	----------------	--	--------------------	---------------	--	---------

12/06/18	'Living Life to the Full' initiative; Will there be an LLTTF resource for carers?	Prof Williams to be asked if there was anything specific available.	LP		LP has advised that she and John Hague gave it some thought and the generic resources work for everyone including carers so they are unsure as to what specifically might be badged for carers. The LLTTF resources cover depression, anxiety, low mood etc which may all be things experienced by carers. The ethos for LLTTF is around emotional wellbeing not caring per se. Once it goes live on 9 th July, we can look on the website and under each of the modules on the landing page it will tell us various modules which are available which will resonate in some way to the person looking for support.	Complete
12/06/18	ME and MS concerns	MBW to look at the possibility of putting ME and MS on the agenda for a future CEP meeting.	MBW		Update 04/07/18: Marielena has added to the forward planner and will invite guests to a meeting later this year.	Complete
12/06/18	Minutes for accuracy – amendment required in 'member updates'	Group name to be removed from the minutes	MG		Completed on 16/06/18.	Complete
16/04/18	Independent pharmacy info on 111 app	Once we have the information on independent pharmacies (above) can it be put on the 111 app	JT/ MG		Update 04/07/18: There are no pharmacies in Suffolk that currently prescribe, and there are no pharmacists qualified to prescribe. This is something that they would really like to improve on. NHS Choices online display information on all pharmacies regarding what they do, opening times etc.	Complete

					Pharmacists that do prescribe work together with the GPs so that prescriptions cannot be abused. Therefore, no information is available to put on the app.	
16/04/18	Rheumatology backlog	We've not seen the remedial action plan yet but once made available we will share with CEP.	MBW		No update as yet. Urgent – update required.	Ongoing
08/01/18	Are Pregabalin and Gabapentin going to be classified as Class C drugs?		MG		Update 04/07/18: The government is currently analysing feedback, the outcome will be published at; https://www.gov.uk/government/consultations/pregabalin-and-gabapentin-proposal-to-schedule-under-the-misuse-of-drugs-regulations-2001	Ongoing
13/11/2017	Training for patient involvement at funding panel	The CCG Clinical policies group and individual funding review panel have been seeking some patient involvement. Training needs to take place before this role can be taken up. Report back to CEP how training goes on 29 th May.	M G	June	Update 29/05/18: Training on the above date was cancelled due to some of the attendee's availability and lack of clarity on timings. A new date has been requested. Chased on 19/06/18 and again on 04/07/18. The team are currently waiting for a staff member to return from leave and then will finalise dates.	Ongoing
08/07/18	CEP guest invite	Irene advised at the CEP meeting held on 9 th July that Richard Cracknell has proposals in relation to the above item, so all agreed it				Ongoing

		would be appropriate to invite him to a future meeting.				
12/02/2018	Wellbeing website	Recommended changes need to be asserted and further meetings to be held. NSFT accountable for improvements.	JT/MG		<p>Update 07/05/18:</p> <p>Lianne and Krystal at NSFT have advised that the updates are now out of their hands but they will keep us updated as to when the draft will be ready. Ongoing discussions are taking place.</p> <p>Update 14/05/18:</p> <p>JT to establish website accountability and for a response to be sent in relation to the feedback previously submitted.</p>	Ongoing