

Practice Service Briefing

East Suffolk Eye Care Services

01/09/2018

What is it?

Evaluation of ophthalmology services in Suffolk has been an on-going process over many years, using public feedback to direct the evolution of ophthalmology services.

We have listened to the concerns and of patients and clinicians alike and have worked together to address these concerns and redesigned a high quality eye care service.

Ophthalmology consultants are a highly skilled and much sought after resource, with this in mind a service has been designed to maximise their input into patient care by the use of technology.

Technology has been developed allowing consultants to be able to review and oversee patient care even when they are not within the hospital setting. This technology will mean that patients will have the benefit of a consultant's opinion without having always to travel to hospital to see one.

To enable us to benefit from different ways of working and to maximise technology we have brought organisations that already provide eye care services in Suffolk together to work in partnership after going through the correct legal process

The organisations that have come together to form East Suffolk Eye Care Services are:

East Suffolk and North Essex Foundation Trust (ESNEFT) - providing consultant led acute services at Ipswich Hospital

Newmedica – based at Two Rivers Medical Centre in Ipswich- providing a consultant led see diagnose and treat service and monitoring services .

Evolutio care Innovations bring both technology and management of optometrists that have had enhanced training working throughout Suffolk linking them to consultants via technology.

Ipswich and East Suffolk Clinical Commissioning Group

What is NOT included?

Trauma requiring the accident and emergency service

What is included – the scope of the service?

- A single point of Access
- Clinical Triage
- Consultant led care and oversight
- A single clinical governance structure
- Delivery of care closer to the patient's home
- Using a partnership approach eye services will be developed to continue to utilise technology to maximise efficiency

GP Referrals

All referrals are to be sent through ERS into the single point of access

How to Refer:

Please refer using the e-Referral Service

Specialty: **Ophthalmology**

Clinic Type: **Not Otherwise Specified**

Service Name: **East Suffolk Eye Care Services**

[Referral link here](#)

Start date

Please note: The single point of access will start from the 1st of September 2018 with East Suffolk Eye Care Services commencing in full on the 1st of October 2018

Referrals sent after the 1st of October 2018 through a non ERS route will be rejected

Contact details

CCG Transformation Lead Karen-lynn.dowsing@ipswichandeastsuffolkccg.nhs.uk

GP lead – Dr David Egan d.egan@nhs.net

Evolutio referral management team phone 02037807860

Newmedica community service 01473 453463