

Practice Service Briefing

New Gastroenterological services referral form

Starts: Monday 13/3/2017

What is it?

This new Pre-Referral Guidance form will assist referrers to make “*right first time*” referrals for patients who need Gastroenterological medical services.

Feedback on Gastro referrals from the Prior Approval service which has been running since mid-December 2015 highlighted the following areas of concern:-

- Lack of blood tests and reports.
- Lack of diagnostic tests and reports such as:-
 - Endoscopy reports and histology supplied by InHealth following a community endoscopy nb. Online access is currently being looked into.
 - Faecal Calprotectin test for under 45's
- Referrals missing appropriate clinical information such as:-
 - Patient history
 - Background factors e.g. alcohol when LFTs elevated
- For suspected IBS, lack of prior referral to lifestyle services such as:-
 - Dietetics
 - Mental Health etc.
- Referrals to wrong specialty. Surgical (Upper/Lower GI) rather than medical services needed.

This form has appropriate Pre-Referral Guidance to help the clinician structure their referral.

What is included – Scope of the service?

- Patients aged 16 years and over.

The form covers:-

- Change in bowel habit
- Abdominal pain
- Abnormal LFTs
- Dyspepsia
- Anaemia
- Upper/Lower GI bleed
- Weight loss

What is NOT included?

- 2 week wait referrals – Please use the 2ww referrals forms
- Referral to surgical Upper GI
[ALL - Clinical Assessment Service - Upper GI - Ipswich Hospital - RGQ](#)
- Referral to surgical Lower GI
[ALL - Clinical Assessment Service - Colorectal - Ipswich Hospital - RGQ](#)
- Dietetics
- Patients under 16 years old

How does it work?

Please use this form for all Gastroenterological medical referrals (exclusions apply) and refer via the eReferral service using the following service:-

[ALL - Clinical Assessment Service - Gastroenterology - Ipswich Hospital - RGQ]

This service can be found in the eReferral *Directory of Services* under:-

Speciality = [GI and Liver (Medicine and Surgery)]

Clinic Type = [Upper GI inc Dyspepsia]

The Pre-Referral Guidance and this Practice briefing are also available on Map of Medicine.

Start date

Use of the new form will start on 13/03/2017

Contact details

- Contacts:-
Claire Pemberton Claire.Pemberton@ipswichandeastsuffolkccg.nhs.uk Tel: 01473 770 214
Dean Onno dean.onno@ipswichandeastsuffolkccg.nhs.uk Tel: 01473 770228
- GP lead – Dr Billy Mckee