

To: All practices in Ipswich & East Suffolk CCG

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Dear GP Locality Lead & Practice Manager

6 August 2012

Ipswich Hospital - Paediatric Acute Asthma/Wheeze Discharge Management Plan pilot (QP14 pathway)

Following on from recent discussions at the QOF QP external review meetings I would like to invite you to participate in a 3 month pilot, commencing 20th August 2012, which will support one of the QOF QP14 A&E pathways for 2012/13.

The pilot has been developed jointly with Ipswich Hospital Consultants and GPs in the Ipswich and East Suffolk Clinical Commissioning Group to support a consistent Paediatric Acute Asthma/Wheeze discharge pathway back to primary care.

While all practices will receive the new hospital discharge for reasons of admin simplicity, your practice's involvement in this 3 month pilot will help us to evaluate and develop a robust discharge management plan which ensures all patients are seen by the right service at the right time and do not get lost in the transfer to primary care.

Please find attached a new service briefing note giving details of the pilot, a copy of the management plan, monitoring form and process flow chart. If pilot practices could complete the monitoring form upon receipt of every discharge plan for paediatric acute asthma/wheeze patients this would also support the practice with their evidence gathering for QOF QP14.

The monitoring form is very simple to use and designed to give an overview of the outcomes for each patient for evaluation purposes. Clare's team will request an updated copy of the monitoring form at the end of every month for the duration of the 3 month pilot.

The number of patients involved in the pilot will be very small, please see table below as a guide.

If you have any questions please do not hesitate to contact either myself on michael.mccullagh@nhs.net or Clare Banyard on clare.banyard@nhs.net

Yours sincerely
Dr Mike McCullagh
Ipswich and East Suffolk CCG

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The purpose of this information is to provide practices with an indication of the potential numbers involved, based upon activity from April 2011 to June 2012.

Discharges by practice April 2011 – June 2012				
Aldeburgh (Church Farm Surgery)	1		Hawthorn Drive Surgery	11
Alderton (The Peninsula Practice)	2		Holbrook & Shotley Practice	2
Barrack Lane Medical Centre	24		Howard House Surgery	6
Bildeston Health Centre	3		Ivry Street Medical Practice	15
Birches Medical Centre	19		Ixworth Medical Practice	0
Burlington Primary Care	12		Landseer Road Surgery	2
Central Surgery Felixstowe	9		Lattice Barn Surgery	8
Chesterfield Drive Surgery	8		Leiston Surgery	5
Combs Ford Surgery	2		Little St John's Street Surgery	7
Constable Country Medical Practice	13		Martlesham Heath Surgery	5
Deben Road Surgery	3		Mendlesham Health Centre	2
Debenham Surgery	9		Needham Market Country Practice	5
Derby Road Practice	19		Norwich Road Surgery	19
Eye Health Centre	0		Orchard Medical Practice	18
Felixstowe Road Medical Practice	14		Ravenswood Medical Practice	32
Framfield House Surgery	8		Saxmundham Surgery	5
Framlingham Medical Practice	2		Solway & Whale Medical Practice	3
Fressingfield Medical Centre	1		StowHealth	8
Gipping Valley Practice	3		Walton Surgery	5
Hadleigh Health Centre	11		Wickham Market Medical Centre	7
Haven Health	13		Woodbridge Road Medical Centre	14
TOTAL Discharges: 355				

New Service Briefing for Practice Staff

Paediatric Acute Asthma/Wheeze Discharge Pilot

What is it?	<ul style="list-style-type: none"> ▪ A management plan for paediatric patients who are discharged from hospital following admission for acute asthma/wheeze (Appendix A) ▪ The plan aims to ensure all patients discharged are followed up by either their GP practice or Ipswich Hospital ▪ The pilot will enable GP practices to robustly monitor where patients should be followed up, provide a safety net to ensure appropriate follow up and capture data for evaluation purposes ▪ The management plan has been created in partnership with Ipswich Hospital and GPs in the Ipswich and East Suffolk CCG ▪ This pilot is due to commence on 20th August until the end of October 2012 to enable the process to be tested and amended if required
Why	<ul style="list-style-type: none"> ▪ NICE guidance states that paediatric patients suffering from acute asthma/wheeze should be seen in 24/48 hours following discharge. In reality this is a small number of patients who, for clinical reasons, need to be seen urgently ▪ The purpose of the pilot is to identify when and where patients need to be followed up and the timescales involved ▪ To increase self-care and education for patients and their parents/guardians ▪ Managing patients in the most appropriate environment – only using Ipswich Hospital services when clinically necessary
How does it work	<ul style="list-style-type: none"> ▪ Upon discharge, Ipswich Hospital will complete the Management Plan, which includes actions required by Practice staff. The plan will state whether; <ul style="list-style-type: none"> - The patient is to be seen urgently by Ipswich Hospital and include a date and time of the appointment - The patient is to be seen by staff in their GP practice within a given timescale i.e. between xx to xx no. of days or weeks depending on the urgency - The patient is to be seen routinely by Ipswich Hospital and include a date and time of appointment ▪ The management plan and actions which will include medication will be sent to the practice electronically as per other hospital discharge summaries ▪ A copy of the management plan and actions will be given to the patient's parent/guardian for their information and action ▪ There is self care information included on the bottom of the management plan for parents/guardians to use based upon their child's symptoms ▪ It is expected that the patient's parent/guardian will contact their GP practice to arrange a follow up appointment if required, stating the timescale required, as indicated above (between xx to xx no. of days or weeks) ▪ So patients are not missed, practice staff are asked to contact the parent/guardian if no appointment is made
Reporting Outcomes	<ul style="list-style-type: none"> ▪ Pilot practices are required to complete the attached Monitoring Form (Appendix B) for every patient where a hospital management plan is received and fax to 01473 770201 at the end of every month ▪ For the pilot, Ipswich Hospital will provide a list of patients discharged with asthma/wheeze who are registered with the practices ▪ The CCG will evaluate the pilot to establish if any changes need to be made ▪ The final version will be rolled out to all practices in within Ipswich and

	East Suffolk CCG and will form part of the 2012/13 QOF QP14 pathway
Benefits to patients	<ul style="list-style-type: none">▪ All patients and parents/guardians will leave the hospital with either an urgent follow up appointment or details of how to book a routine follow up appointment with their GP practice or Ipswich Hospital▪ Parents/guardians will know clearly what they should do if their children's health/condition changes▪ Re-admissions to hospital should reduce as follow up care will be managed in a more timely manner, with patients being seen by the right service and at the right time▪ Patients and parents/guardians will be better informed about their care
