

Suffolk Community Healthcare: East Suffolk Guide to Community Teams providing support to people with Dementia as at 4.9.12

Agency	Local Mental Health Teams Norfolk and Suffolk Foundation Trust				Adult and Community Services (ACS) Social Care Services	Voluntary Sector	Suffolk Community Healthcare Local Healthcare Teams In conjunction with physical need
Team	Dementia Intensive Support Team (DIST) <i>(new team)</i>	Later Life Community Mental Health Teams (LL CMHT)	Memory Clinic	Later Life Crisis Resolution & Home Treatment Team (LL CRHTT)	Dementia Cluster South – Ipswich, Hadleigh, Shotley East – Saxmundham, Stowmarket, Woodbridge, Felixstowe <i>(new teams)</i>	Age UK, Sue Ryder Suffolk Family Carers Alzheimers Society	Inpatient Teams Community Teams Day & Treatment Teams
Lead	Sandra Bailey	Glenn Pooley	Glenn Pooley	Sarah Sherred	South: Fiona Raffe East: Mark Read	Age UK Dementia Advisors: Louise Burrows	12 teams across East Suffolk
Base/s	Redwald Unit St Clements Hospital	Bixley Unit for Coastal, Central and Ipswich Teams	Redwald Unit St Clements Hospital	Woodlands Ipswich Hospital Site	South: Landmark Hse, Ips East: Felixstowe, Stow, Sax	Age UK Claydon Remainder Ipswich Contact nos as below	Stowmarket, Eye, Hadleigh, Ipswich East, Ipswich West, Woodbridge, Felixstowe, Aldeburgh
Service Provides	Support to: Prevent avoidable acute hospital admission Expedite discharge from acute hospital Prevent premature admission to 24 hour care on d/ch from acute hospital Service will extend in near future	Routine assessment, treatment and monitoring for older people with dementia and other mental health conditions. Will be changing to Complexity of Later Life Team	Memory Assessment and Diagnosis	Crisis intervention with rapid response i.e. suicidal/unpredictable/aggressive behaviour and follow up	Community Care Assessment etc to access Personal Budget for people with cognitive impairment. Coordinates discharges from Woodlands Willows Ward. Access to Flexible Dementia Service to prevent avoidable admission to Residential Care. Live in care in times of crisis in own home, can be same day and up to 6 weeks.	Age UK: 7 Dementia Advisors <i>(new)</i> across Suffolk provide support to newly diagnosed people and enable access to other services Sue Ryder: Dementia Helpline <i>(new)</i> Suffolk Family Carers: Support to Family Carers Alzheimers Soc: research, fact sheets, support groups	Nursing and Therapy Healthcare services to people in their usual place of residence or community bed. Services include District Nursing ,OT, PT, crisis healthcare management, adm prevention, falls prevention, ambulant leg ulcer service, support to LTCs Community Matrons able to refer to Memory Clinic for people receiving service from SCH staff
Personnel in Team/s	Access to Psychologist CPNs Occupational Therapists Physiotherapist Support Workers	Access to Psychiatrist CPNs Occupational Therapists Psychologist Support Workers	Consultant Psychiatrist 2 CPNs	Access to Psychiatrist CPNs Support Workers	Social Workers Community Care Practitioners	Various	Nurses Community Matrons Occupational Therapists Physiotherapists Generic Workers Health Care Assistants
Diagnosis of Dementia required for referral	No. Diagnosis of Dementia, suspected dementia or delirium	No	No	No	No for assessment purposes Personal Budget/arranged services. Yes for referrals to the Flexible Dementia Service.	Yes: Age UK Advisors No: Sue Ryder Helpline No: Suffolk Family Carers No: Alzheimers Soc	No
How to refer	Through GP to LL Single Point of Referral (LLSPOR) MH Services East Suffolk: Tel: 01473 329868 Fax: 01473 329881 Will accept phone calls direct for advice /signposting on mental health issues Tel: 07852 769172	Through GP to LL Single Point of Referral (LLSPOR) to MH Services East Suffolk: Tel: 01473 329868 Fax: 01473 329881	Through GP to LL Single Point of Referral (LLSPOR) to MH Services East Suffolk: Tel: 01473 329868: Fax: 01473 329881	Urgent referrals should be referred via GP directly to LL crisis team during office hours. Tel: 01473 891810 Fax: 01473 891811 Out of hours referrals should be referred via GP to Adult crisis team Tel 01473 329000 Fax 01473 891811	Through Customer First (If urgent response required ensure this is clear on referring) Professional:0808 8004005 Public:0808 8004005 Out of hours: as above	Dementia Advisors Age UK:01473 353055 Sue Ryder for Dementia Helpline: 01473 353350 Suffolk Family Carers 08442 253099 Alzheimers Soc (E) 01473 237301	Will change within next 6 months to one Care Coordination Centre Current Triage Bases For Stowmarket, Eye, Hadleigh, Shotley area teams Tel: 01449 614769 Fax:01449 770184 For Ipswich area teams Tel: 01473 322131 Fax:01473 322130 For Felixstowe/ Woodbridge area teams Tel: 01394 458882 Fax:01394 458863 For Aldeburgh area teams Tel: 07966 809181 Fax:01728 451603 Professional as above Public self referral as above

Any queries regarding referral progress please direct to referral number rather than phoning the team you think the referral may have been directed to. Once a worker is allocated they will provide contact details