

Summary of Feedback received from attendees

Collated from all Trinity Park sessions in 2019

- Mixture of consultant and GP speakers throughout the year
- GP speakers appreciated (perinatal MH, low-carb diet, dermatology)
- Interactivity preferred
- Fewer speed dates than usual
- Some of the best comments ever this year, not just for Red Whale!



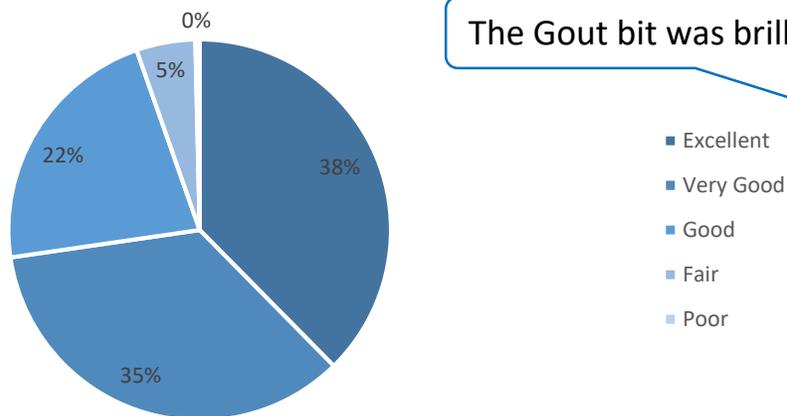
Many thanks and
may I pass on my
congratulations for a
great afternoon of
learning, by far the
best I've attended.

IESCCG GP Education Afternoon Feedback

Main Lectures 2019

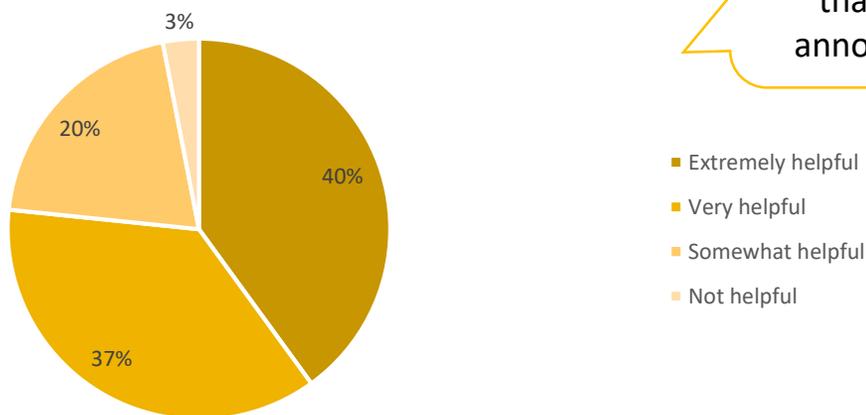
"A good meeting - dermatology interesting & fun"

Average rating for Lecture Content in 2019



The Gout bit was brilliant

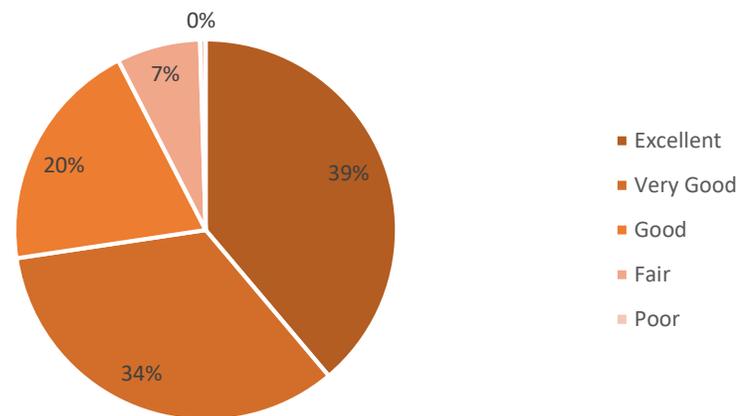
Average rating for Helpfulness of the talks in 2019



I got the answer to some titbits that were annoying me

73% rated the lecture content as Excellent or Very Good
 74% rated the speakers as Excellent or Very Good
 77% rated the talk as Extremely helpful or Very helpful

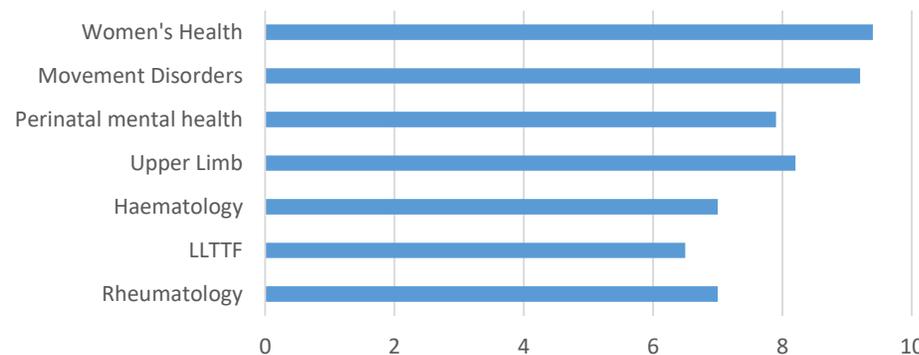
Average rating for Main Lecture Speakers in 2019



"Both speakers were really excellent"

Excellent talk, at right level for GPs - best speaker at these events we've ever had

Relevance of topic (NB. question not asked for all events)



pitched at the right level for me as a GP - all relevant to my clinical practice

Clinical lectures – Executive summary

Strengths?

- Practical
- Relevant
- Clarity
- Concise
- Comprehensive
- Nice to have something different
- Passionate, engaging speaker
- Knowledgeable speaker
- Interactive
- Engaging
- Informative
- Prescribing tips
- Not condescending
- Good overview
- Summary of changes
- Q&A
- Red Whale Handbook
- Patient experience
- Good use of evidence stats (not too many, not too few)

One of the best presentations

Common stuff, clearly presented

Presentation was from GP's perspective

Improvement opportunities?

- Case studies
- Opposing views for debate
- Joint presentation with other bodies
- More common scenarios
- Logistics
- Lack of biscuits
- Time (too long, too short, too late, rushed)
- More specific advice
- More in-depth
- More pictures
- Lecture notes in advance
- Nothing
- Practical advice for GPs to manage in primary care
- Handouts
- Too technical
- A bit basic

May be allocate a bit more time to discuss clinical cases and managements

There was too much to cover in the time allowed. I suggest more time for the same presentation, to allow better absorption of the information.

Learnings?

- Will try it
- Refer more/less/correctly
- Use correct terminology
- Change prescribing habits
- More open minded
- More pro-active
- Better management of patients
- More awareness
- More confidence
- Clearer understanding
- Clarification of guidelines
- Improve diagnosis
- Nothing new but good refresher
- Ask the right questions
- Useful links/websites recommended

Feel more confident

Requests?

- More Red Whale
- Dermatology
- ENT
- Men's health
- Respiratory
- Neurology
- Pain management
- Stroke
- Gastroenterology
- Adult safeguarding
- Diabetes
- Cardiology
- more of the same please

Keep it going to this standard

Knowing who to contact

I have a better understanding of how best to direct our patients for more effective care.

Speed Dates: Executive Summary

What was useful?

- Practical
- Handouts/Samples
- Clarity
- New guidelines/trends
- Awareness

- Good quick update
- Contact details
- Networking
- Q&A
- Brief

Improvement opportunities?

- Handouts
- Case studies
- Longer
- Take home message
- Unclear

- More interactive
- Not reading slides
- 'Hecklers'
- Less waffle
- Confusing

Learnings?

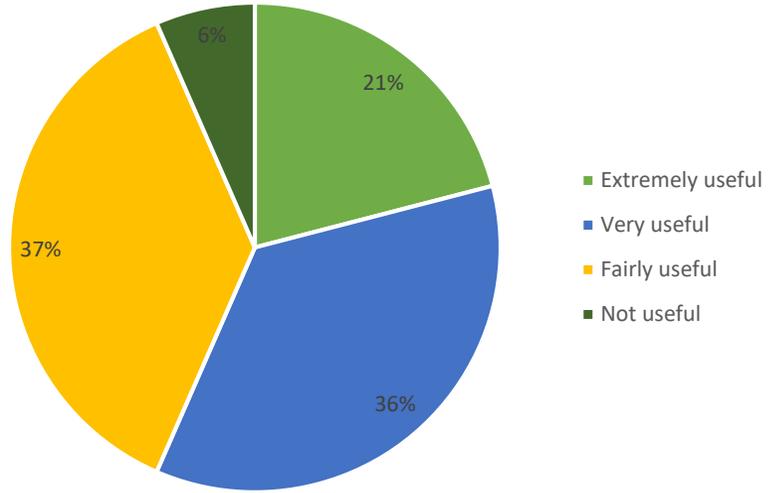
- How to use in practice
- Pathway changes
- Latest guidance

- Prescribing advice
- New system available
- Existence

- Lots of time for Q and As
- Really informative and speakers were very enthusiastic
- Nice quick update on latest standards

- Well behaved audience, for a change!
- Explain how GPs can get more use from the service "concrete help"

Average Usefulness rating for Speed-Dates in 2019



- I wasn't particularly clear what this really was - or how it fitted in with GP!
- Didn't know how sensitive this testing was

- Good to hear about services that better address the needs of our patients and which don't place an additional burden on GP time.
- Interesting to hear about the changes