

Generic FHIR Receiver

Emergency supply of medication

Receiving and Processing Pharmacy Medication Messages

Pharmacy Medication summary messages will be received into SystemOne as a task with a type of 'Pharmacy Emergency Medication Summary Document Received'.

Updated ▾	By	For	Patient	Task	Status	Due Date	Started	Flags
09 Apr 2020			WALL, Miles (Mr)	Pharmacy Emergency Medication S...	Not Started		<input type="checkbox"/>	
14 Apr 2020			SIEMAN, Glenys (Miss)	Pharmacy Emergency Medication S...	Not Started		<input type="checkbox"/>	
14 Apr 2020			SIEMAN, Glenys (Miss)	Pharmacy Emergency Medication S...	Not Started		<input type="checkbox"/>	
21 Apr 2020			WALL, Miles (Mr)	Pharmacy Emergency Medication S...	Not Started		<input type="checkbox"/>	
21 Apr 2020			WALL, Miles (Mr)	Pharmacy Emergency Medication S...	Not Started		<input type="checkbox"/>	

Once this task has been actioned, it will be imported into a document management batch which can be viewed on the Acquired Documents screen (Workflow>Document Management>Acquired Documents).

Tue 21 Apr 12:20 - Sent automatically by SystemOne
Assigned to no one
A new **Pharmacy Emergency Medication Summary** document requires processing.

Sender: Mr John Smith

Thu 14 May 10:02 - WILSON, Bob (Dr)
Status: Completed
Imported into Document Management batch Pharmacy Emergency Medications Supplied

These instructions are correct at the date of writing. For further assistance, consult the SystmOne Online Help.

The document can be processed from the Acquired Documents screen.

The screenshot displays the SystmOne software interface. At the top, there is a menu bar with options: Patient, Appointments, Reporting, Audit, Setup, Links, Clinical Tools, Workflow, User, System, and Help. Below the menu is a toolbar with icons for Search, Task, Discard, Save, Details, Next, Acute, Note, and Appts. A secondary toolbar includes Scan Images, Settings, and a Batch dropdown menu currently set to 'Pharmacy Emergency Medications ...'. The Owner field is set to 'WILSON, Bob (Dr)'. A green box with the text 'Drag and drop or paste files here to import' is visible. The main area is divided into a grid of document thumbnails on the left and a large preview window on the right. The preview window shows a document titled 'Test Pharmacy - HF Emergency Medication Supply Record'. The document content includes sections for Attendance details, Organisation contact details, Person accompanying patient, Consent, GP Practice, and History. The bottom of the interface shows a taskbar with various system icons and a clock displaying 10:03.

These instructions are correct at the date of writing. For further assistance, consult the SystemOne Online Help.

The summary document will display details of the medication(s) that took place at the pharmacy. Once this has been processed, the user can choose to add the medication(s) to the patient's SystemOne record. If this is added, it will be shown in the Journal with a read code added to signify that an emergency supply of medication has taken place and also in the Medication node in the patient record as an 'Other Medication'

Scanned Document Update

Confirm Cancel Print Printer Settings

Reset scroll on page change

Patient
No patient selected

Letter Details
Incoming - 21 Apr 2020
Clinic Letter

Sender Address
No address selected

Recipient Address
Testvale Surgery
1, Troy Road, Horsforth, Leeds LS18 5TN

Read Codes
0 Read codes selected

Visibility
Normal (Part of the shared record)

Medications Dispensed
3 medications found in incoming message.

← Previous Next →

Medications Dispensed

Start date	21 Apr 2020	End date	01 May 2020
Drug	Vectavir Cold Sore 1% cream (Novartis Consumer Health UK Ltd)		
Dose	As Required		
Quantity	2 gram(s)		
Start date	21 Apr 2020	End date	22 Apr 2020
Drug	Hypurin Bovine Neutral 100units/ml solution for injection 10ml vials (Waymade Healthcare Plc)		
Dose	As Required		
Quantity	1 vial(s)		
Start date	21 Apr 2020	End date	31 May 2020
Drug	Gaviscon Advance oral suspension aniseed (Reckitt Benckiser Healthcare (UK) Ltd)		
Dose	As Required		
Quantity	80 ml(s)		

This is a replacement document. You should refer to the previous version of this document in the patient record and remove it if necessary. When processing this replacement document you should ensure that any Medication/Prescription data is removed and any updated information added to the patient record.

Test Pharmacy - IIF Emergency Medication Supply Record

Patient demographics

Patient name: MRS WALL
Date of birth: 26 Sep 1998
Gender: Male
NHS number: 989 080 0975
Patient address: 2 RIVERSIDE PLACE, FORDON BRIDGE, SF6 1ER.

Attendance details

Date of contact: 21 Apr 2020
Reason for service: Patient had not ordered their prescription
Organisation name: Test Pharmacy - IIF
Organisation address: 9 Gildersleeve Road, W12 9QQ
Telephone: 0208 743 8440
Secure email: ahpharmacy.hammerhead@test7321@ahc.nhs.uk
Person accompanying patient: Not Applicable

Referrer details

Referrer details: NHS 111

GP Practice

GP ODS Code: T21132
GP Practice Name: Testvale Surgery
GP Practice Address: Testvale Surgery, 12 Shilohway Road, Teston, Horsforth, SO40 8FY

Consent

Consent for treatment record: Patient's consent for treatment has been obtained
Consent relating to child: Not Applicable

1 2

Show info Show annotations

Wed 22 Apr 2020 Kevin Noble	00:00 - TEST Community Pharmacy, Kevin Noble , Entered By: WILSON, Bob (Dr) Urgent supply of prescription items by community pharmacy (Y23e4) Cetirizine 10mg tablets (A A H Pharmaceuticals Ltd) - As previously advised Clenil Modulite 100micrograms/dose inhaler (Chiesi Ltd) - As previously advised Ramipril 1.25mg capsules (A A H Pharmaceuticals Ltd) - As previously advised Ventolin 100micrograms/dose Evohaler (GlaxoSmithKline UK Ltd) - As previously advised
Mon 11 May 2020 BW	Surgery: WILSON, Bob (Dr) (General Medical Practitioner) Clinic Letter to Testvale Surgery

Medication (All medication)

No medication review recorded. Record medication review Read code (XaF8d)

Start Date	Drug	Scheduled End Da...	Medication Type	Flags
22 Apr 2020	Cetirizine 10mg tablets (A A H Pharmaceuticals Ltd) As previously advised Administrative Notes: See communication on 11 May 2020 for further details.	06 May 2020 14	Other medication	?
22 Apr 2020	Clenil Modulite 100micrograms/dose inhaler (Chiesi Ltd) As previously advised Administrative Notes: See communication on 11 May 2020 for further details.	29 Apr 2020 7	Other medication	?
22 Apr 2020	Ramipril 1.25mg capsules (A A H Pharmaceuticals Ltd) As previously advised Administrative Notes: See communication on 11 May 2020 for further details.	06 May 2020 14	Other medication	?
22 Apr 2020	Ventolin 100micrograms/dose Evohaler (GlaxoSmithKline UK Ltd) As previously advised Administrative Notes: See communication on 11 May 2020 for further details.	22 May 2020 30	Other medication	?

Replacement Documents

It is possible that the pharmacy will need to send a replacement document, for example if the first document had incorrect information. If the document is a replacement, this is flagged with the following warning message, displayed at the top of the document:

This is a replacement document. You should review the previous version of this document in the patient record and remove it if necessary. When processing this replacement document you should ensure that any duplicated/erroneous data is removed and any updated information is added to the patient record.

How the document is then processed is at the user's discretion. Where the replacement document contains different medication to the previous document, as incorrect medication was recorded, users will want to mark the previous document in error along with any medication filed with the previous document. Where a replacement document contains updated details with the same medication, users may want to add updated information to the patient record and choose not to file the new document into the record.