

COVID-19 vaccinations - A place for people to share their experience of having the jab

The COVID-19 vaccination rollout is continuing at pace across Suffolk and NE Essex.

Healthwatch Suffolk is asking for people to share their experiences of having a COVID vaccination on its website. That includes patients and NHS or social care staff.

This quick feedback will support us to spot issues that might be affecting people's care and enable our health and care system to respond.

This is the page where people can share their experiences and see what others have said: <https://healthwatchesuffolk.co.uk/services/covidvaccinationfeedback/>

If you can, please share this page within your services, on websites and on social media. It is important to encourage as many people as possible to feedback.

Andy Yacoub (Chief Executive of Healthwatch Suffolk) said:

“NHS and social care staff are doing everything they possibly can to keep us well and to protect us from the virus, in accordance with national directives, but there might be things that can be improved locally. After all, our services have never needed to respond to a crisis in this way before.

“Healthwatch Suffolk has made it quick and easy for people to share their feedback about this massive undertaking for our health and social care system. We'll make sure the feedback is heard so that it can be used to inform our communications about the vaccine rollout or to make changes where particular problems are identified. Every single comment and lived experience has the potential to lead to an adaptation or change, which in turn, can benefit a great many others.

“We have already heard from people about some of the difficulties they have faced. These have been shared and actions have been taken where necessary to improve future experiences.”

The opportunity to feedback will be promoted on the SNEE Vaccine website (<https://sneevaccine.org.uk>), which is the best place to find information about the ongoing rollout, current eligibility and the vaccines in Suffolk and NE Essex.