



Weekly Inbox

10 February 2019 Issue 360

YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

GP: General Practitioner
PM: Practice Manager
Ad: Administrative staff (including medical secretary, care navigator)
PN: Nurses (including HCA, Practice Nurse, Nurse Practitioner)
OC: Other clinicians (including ECP, Pharmacist, PA)

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FOR ACTION

OC GP PM Ad PN

1. Video consultations in care homes

Following a successful pilot using video consultations for patients who are close to death, we have received notification from the Suffolk coroner that there is a national review by the coroner's service underway. The local coroner has asked that all pilots are suspended pending the outcome of the national review. If your practice is involved in such a pilot please can you suspend it pending the outcome of the national review.

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2. Last chance – Tier 2 VISA sponsorship reimbursement only available until 31/03/2020

It has been confirmed that there will be no further reimbursement of practice costs (between £536 - £1476) for Tier 2 VISA sponsorship applications post 31st March 2020. We would therefore recommend that all practices make an application prior to this date. The sponsorship licence, once granted, lasts for 4 years and covers not just GP's but the wider Primary Care Workforce such as Nurses, Clinical Pharmacists, Qualifying GP trainees, Paramedics, Physician Associates and other clinical roles.

The IGPR team are here to help you out with the process and your application and once you have collated the necessary paperwork then the application process takes between 20 – 30 minutes. If you would like to take advantage of this reimbursement and potentially expand your recruitment potential then please contact julie.a.baran@suffolk.nhs.uk or Sonia.carnegie@westsuffolkccg.nhs.uk

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3. Feedback request

Thank you for those of you who attended the education event at Trinity Park last Thursday. As ever, we really appreciate your feedback so please take a couple of minutes to leave your comments via the link: <https://www.surveymonkey.co.uk/r/7RL5HRW>, which will be live for about two weeks. The [slides from the gastroenterology session](#) can be downloaded from the [CCG website](#).

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FOR INFORMATION

4. Follow up wound clinics

Jo Fletcher General Manager for Emergency Medicine has advised us that that the follow-up wound clinics at ESNEFT will cease as of 01/04/2020. There may be some patients after this date that will not be given an appointment after their second visit but the majority will be following their first visit to A&E.

If you have any questions please contact Kathleen Cini, Service Manager, Ext. 1346

Tel: 07525 918967 Email: Kath.Cini@esneft.nhs.uk

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5. Important information update for all health and care providers in Suffolk - ResPECT

Suffolk residents that have received treatment and care in Cambridgeshire including Addenbrooke's Hospital may have been provided with a completed ResPECT form.

ReSPECT stands for: **Recommended Summary Plan for Emergency Care and Treatment.**

Following discussion it has been agreed that if a Suffolk patient has a completed ResPECT form, this will be accepted/adhered to in line with the DNACPR form currently in use across Suffolk.

The ReSPECT process provides health and care professionals responding to an emergency with a summary of recommendations to help them to make immediate decisions about that person's care and treatment

For further information regarding ResPECT please visit: www.resus.org.uk/respect/

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6. Learning disability education video

The latest education film to be uploaded to the CCG website is from the [Learning Disabilities](#) session and covers Special Educational Needs & Disabilities, Learning Disability Mortality Review (LeDeR), Health Checks, reasonable adjustments, and we hear about Richard, a young man with a learning disability who was from Ipswich, his story bravely told by his mother. Use password: Pr1maryCar3IES.

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7. Next Generation Healthcare: Genomics for Nurses and Midwives

The East Midlands and East of England NHS Genomic Laboratory Hub invite you to attend a free one-day event - Next Generation Healthcare: Genomics for Nurses and Midwives.

The event will take place on Tuesday 10 March and is for nurses, midwives and other healthcare professionals with an interest in genomics. No prior genomics experience is necessary.

Find out more about the NHS Genomic Medicine Service, national nurse-led genomics initiatives and how genomics is revolutionising the diagnostic pathway of patients with rare diseases and personalising cancer care. [Register your attendance here](#)

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8. NHS App Webinar

We are at the start of a national campaign to promote the NHS App to the public following a successful staff campaign. There are over 600 NHS App Ambassadors promoting the app across England and you will start to see the Faces of the NHS App on social media such as Facebook and Twitter.

To help you prepare for the increased interest in the NHS App that is anticipated we are delivering a short webinar on the **13th of February at 12.30** (30 minutes) for reception staff to give:

- Current features of the NHS App
- Hints and tips on promoting the NHS App to patients
- What a patient may need from their GP Practice
- Where patients can find support, eg, with registration or technical issues
- Benefits of the NHS App to practices and patients
- Future developments

It's a great opportunity for you to ask questions about the NHS App and to share best practice across the region.

The webinar is based on a first come first served basis and places are limited (it will be recorded for those unable to attend).

Please [register here](#)

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9. ECLIPSE software roll out to practices

We have a new member of the team, David Martin from ESNEFT who is going to support the ongoing roll out of ECLIPSE software across Suffolk practices. David has a lot of experience with systems analysis, working the data and is keen to see all practices make use of ECLIPSE to support the ICS Diabetes programme.

Some of the key benefits of this system include:

- Providing accurate weekly snapshots against the key diabetic indicators such as Care Processes, Treatment Targets and Structured Education numbers (as opposed to annual snapshots which have been notoriously inaccurate)
- Easily track your practice's progress against diabetes QOF targets

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Please click [here](#) to read more.

OC GP PM Ad PN

10. [PCNs, service specifications and revisions to the GP contract](#)

NHS England have recently released details of the new PCN services specifications, revised the funding arrangements for additional staff roles and expanded the number of roles covered by the scheme plus amended the GP contract. The detail can be found by following the link below.

<https://www.england.nhs.uk/wp-content/uploads/2020/02/update-to-the-gp-contract-agreement-2021-2324.pdf>

Some of the highlights include:

- major enhancements to the additional roles reimbursement scheme, including an expansion of roles
- 100 percent reimbursement for the additional roles
- a raft of measures to aid GP training recruitment and retention, including a new to partnership payment, fellowships in general practice for GP trainees and newly qualified nurses and more
- a renewed focus on improving access including a GP access improvement programme to cut the longest waits for routine appointments
- further reforms to asthma, chronic obstructive pulmonary disease (COPD) and heart failure Quality and Outcomes Framework (QOF) domains, and a new indicator to support diabetes prevention
- an overhaul of vaccination and immunisation payments to increase vaccination coverage
- a new universal post-natal check at 6-8 weeks for new mothers
- introduction of revised structured medications review, care homes (and corresponding requirements for providers of community services) and early cancer diagnosis national service specifications, with an additional care home payment of £120 per bed
- introduction of the new Investment and Impact Fund in 2020/21 with incentives in year one to increase uptake of learning disability health checks, seasonal flu jabs, social prescribing referrals, and improve specific aspects of prescribing.

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OC GP PM Ad PN

11. [Connect leaflet](#)

The connect service is a specialist service for children, and supports the maintenance of placements: this means providing additional support to families, households and the professionals involved with a child. They also provide individually tailored therapeutic interventions and contact, to promote wellbeing and contribute to the maintenance of placements.

To find out more about the services offers and the team, please click [here](#) to see their latest leaflet.

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OC GP PM Ad PN

12. [Local Vacancies](#)

Please click on the above link to see the local GP and practice staff vacancies currently advertised on our website. Some of the vacancies include:

- Receptionist/Administrator at Dr Solway & Dr Mallick Practice
- Part-time Dispenser at Bildeston Health Centre
- Part-time Administrator – DHG South Primary Care Network
- Dispenser – Framlingham Medical Practice

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PCN CLINICAL DIRECTORS INFORMATION

GP

13. [PCN Specification feedback](#)

NHS England have published a summary of the feedback that they have received following the consultation on the service specifications. Please follow the link below;

EDUCATION & TRAINING

PM Ad

14. Free Suffolk Mind Your Needs Met training

There are a few spaces left for Your Needs Met training on Thursday 13th February, 9am at Framfield House, Woodbridge. The training is aimed at Practice Managers/Deputies and Admin leaders within GP practices (separate training is arranged for Care Navigators)

To book, please click [here](#) and to see the poster please click [here](#).

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OC GP PM Ad PN

15. Reminder: Mental Health Education Evening: 26 February

“...excellent speakers presenting fascinating and relevant topics.”

On Wednesday 26 February, we welcome back Dr Paul Everden as a follow up to his excellent talk in April on Consultation Skills. [View Flyer](#)

The session aims to help increase your confidence in dealing with patients with mental health problems, how to communicate better, to motivate patients and how great communication skills can result in fewer referrals and more job satisfaction for clinicians. If you missed Dr Everden first time around or want to refresh your memory on what was covered before attending part 2 in February, you can [watch the video](#) online with password Pr1maryCar3IES.

Each evening session is open to ALL practice staff, includes a two-course dinner served from 6.45pm followed by 2 hours of quality teaching from 7.30pm – 9.30pm.

If you'd like to attend this or any future session, please contact [Shelley Hart](#); booking is essential if you require food – this session is filling up fast so please ensure you book a place if you would like to attend.

Dates for 2020 (and topics where known) are now listed on the [CCG website](#).

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OC GP PN

16. Suffolk and North East Essex Cancer Education event – Red Whale – 28th March 2020

Please find below an invite to Suffolk and North East Essex Cancer Education event delivered by Red Whale on the 28th March 2020, the agenda will include

- Early diagnosis
- Anticipatory and supportive care
- Lifestyle advice
- Current screening programmes
- Cancer as a long term condition.

The event is for GPs, Practice Nurses and Advance Nurse Practitioners who have not been able to attend the other sessions which have been offered within Suffolk and North East Essex. This event will also be open to pharmacists working within Suffolk and North East Essex. Red Whale training will count towards CPD and the attendance event will qualify you for 12 months FREE access to www.gpcpd.com.

The event start at 9am with Tea, Coffee and pastries on arrival and will finish at 1:30pm. Please note we are limited to 60 spaces, the event will close once all the spaces have been filled, so please register using the link below promptly.

<https://www.eventbrite.co.uk/e/cancer-education-event-delivered-by-red-whale-tickets-92876992585>

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17. Standard Prescribing Clerk Training – Thursday 2nd April

Standard Level Prescribing Clerk Training is being held on Thursday 2nd April 2020 at Endeavour House. Please click [here](#) to view the flyer for more information.

The session will be an introduction to basic repeat prescribing duties for new staff. It will help to identify potential roles for prescribing clerks, provide some underpinning knowledge to assist staff in carrying out the role and update on current policies. If you would like to book a member of staff on to this session, please email Claire Allen (claire.allen9@nhs.net) to reserve your space. Spaces are limited and allocated on a first come first served basis.

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18. NHS App Webinar

- Do you need to improve the uptake of online services before the end of March 2020?
- Do you struggle to explain how the NHS App can help both patients and practices?
- Are patients starting to ask you for help with registering for the NHS App?

We are at the start of a national campaign to promote the NHS App to the public following a successful staff campaign. There are over 600 NHS App Ambassadors promoting the app across England and you will start to see the Faces of the NHS App on social media such as Facebook and Twitter.

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Please [register here](#)

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19. Suffolk and North East Essex Primary Care Training Hub (PACT)

The training hub weekly newsletter is THE PLACE to find local training, education and workforce development for primary care.

Please follow the link to the latest [Training Hub Newsletter Issue 150 – 5 February 2020](#)

If you would like to sign-up to receive the newsletter directly each week or have any queries please email PACT@suffolkch.nhs.uk.

The Training Hub is working together with representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.



**Suffolk & North East Essex
Primary Care Training Hub**

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CONTACT

20. Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you work in general practice in Ipswich and east Suffolk and are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email IESCCG.gp-contract-queries@nhs.net with **Contracts** in the subject line.

Want to become a Dementia Friend?

Watch an online video by clicking [here](#) and entering your unique code: **Ips6900** (for all Ipswich & east organisations)



Safeguarding Children is Everyone's Responsibility: news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

Please follow the link for **Safeguarding Adult** information [CCGs Safeguarding Adult webpage](#) and click [here](#) for local information

Useful links:

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Living Life to the Full for Suffolk](#)
- [New to the area? Our Clinician Welcome Pack includes useful information](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Referrals, Briefings and Pathways](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)



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CHART OF THE WEEK

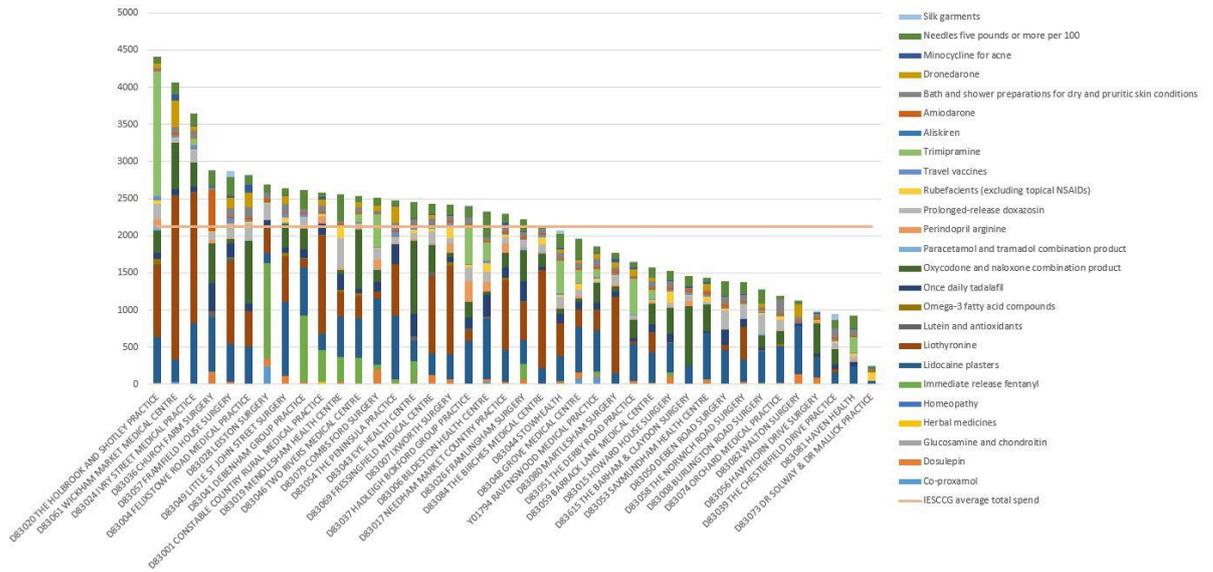
21. We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week. Please [let us know](#) if there are any topics that you would find it useful for us to cover.

This week we are looking at IESCCG spend on items that are considered to be of low clinical priority per practice December 2018 – November 2019 (£/1000 patients)

NHS England have published guidance on items that should not be prescribed in primary care. These include products deemed to have low clinical effectiveness, clinically effective but there are more cost-effective options and products that are clinically effective but deemed a low priority. Prescribers are recommended to review patients on such products and where appropriate prescribe formulary alternatives.

Medicines Management technicians have searches set up which will identify patients on these medications. For further information please contact your Medicines Management technician or contact a member of the team on 01473 770249.

IESCCG spend on items that are considered to be of low clinical priority per practice
December 2018 - November 2019 (£/1000 patients)



[Click on chart to enlarge](#)

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