



# Weekly Inbox

16 Dec 2019 Issue 353

## YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

<b>GP: General Practitioner</b>
<b>PM: Practice Manager</b>
<b>Ad: Administrative staff (including medical secretary, care navigator)</b>
<b>PN: Nurses (including HCA, Practice Nurse, Nurse Practitioner)</b>
<b>OC: Other clinicians (including ECP, Pharmacist, PA)</b>

<b>FOR ACTION</b>	<b>SOCIAL PRESCRIBING</b>
1. <a href="#">Education afternoon feedback request</a>	7. <a href="#">Christmas working for Connect for Health social prescribing providers</a>
2. <a href="#">Reports to prevent future deaths - message from the CF Accountable Officer</a>	
<b>FOR INFORMATION</b>	<b>EDUCATION &amp; TRAINING</b>
3. <a href="#">Services to Support Admission Prevention in Ipswich and East Suffolk</a>	8. <a href="#">Amended dates/venues: Practice Manager Training</a>
4. <a href="#">Dermoscopy course</a>	9. <a href="#">Reminder: FREE 3 hour GP Complaints Handling workshop</a>
5. <a href="#">Latest vacancies</a>	10. <a href="#">PACT</a>
<b>PCN CLINICAL DIRECTORS INFORMATION</b>	<b>CONTACTS and USEFUL LINKS</b>
6. <a href="#">Community Development to support your PCN</a>	11. <a href="#">Contact us</a>
	<b>CHART OF THE WEEK</b>
	12. <a href="#">Chart of the Week: LD Health Checks Completed – Q2 2019/19 Compared to Q2 18/19 and end of year position 2018/19</a>

## FOR ACTION

**OC GP PM Ad PN**

### 1. Education afternoon feedback request reminder

If you attended the education event at Trinity Park last Wednesday and haven't yet left your feedback, we would really appreciate if you could spare a take a couple of minutes to let us know what you thought, thank you. <https://www.surveymonkey.co.uk/r/W5HQHVY>

Once we have received your feedback, we can issue you a certificate of attendance if requested. Thank you.

[Back to top](#)

**OC GP PN**

### 2. Reports to prevent future deaths – message from the CD Accountable Officer

Please find attached [here](#) a letter from the East of England lead Controlled Drug Accountable Officer relating to recent patient deaths and prescribing of Controlled Drugs.

Please read and cascade this letter and take the opportunity to review any relevant cases

[Back to top](#)

## FOR INFORMATION

OC GP PM Ad PN

### 3. [Services to Support Admission Prevention in Ipswich and East Suffolk](#)

Please find [here](#) the document for services to Support Admission Prevention in Ipswich and East Suffolk

[Back to top](#)

GP

### 4. [Dermoscopy course](#)

Following last week's dermatology talks, you may be interested in the Basic Dermoscopy course on <http://www.derma-to-login.com/en> as a good introduction to dermoscopy, as recommended by Dr Sid Sidhu, Little St John's Street Surgery. He has managed to get a **50% discount** voucher for the Basic Dermatoscopy online course in English **until 29 February 2020**, using coupon code: **CCG**

If any GP would like to chat about dermoscopy, or to see it in practice, or see the dermatoscopes that Little St John's Street have in their surgery, please get in touch via [sid.sidhu@nhs.net](mailto:sid.sidhu@nhs.net).

[Back to top](#)

OC GP PM Ad PN

### 5. [Local Vacancies](#)

Please click on the above link to see the local GP and practice staff vacancies currently advertised on our website. These vacancies include: Care Navigator/Telephonist at Chesterfield Drive Practice.

[Back to top](#)

## PCN CLINICAL DIRECTORS INFORMATION

GP

### 6. [Community Development to support your PCN](#)

Would you like to understand how to work more effectively with the communities in your neighbourhood? These three new events will increase your understanding of why working with individuals who use your services and the community is important, particularly in the changing NHS.

If you would like to learn more about this, please click [here](#).

[Back to top](#)

## SOCIAL PRESCRIBING

OC GP PM Ad PN

### 7. [Christmas working for Connect for Health social prescribing providers](#)

#### **Citizens Advice - Ipswich INTS**

Last working day until 12pm on 24 December 2019 – resume 2 January 2020

#### **The Shaw Trust – Woodbridge INT**

Last working day until 12pm on 24 December 2019 – resume 2 January 2020

#### **Access Community Trust – Saxmundham NE and Felixstowe INTS**

Last working day 20 December 2019 – resume 6 January 2020

#### **Suffolk Family Carers – Eye NW, Stowmarket and South rural INTS**

Last working day 24 December 2019, some Community Connectors resume 30 December 2019, all others resume 2 January 2020



**CONNECT  
for health**  
Being Well Together

[Back to top](#)

**8. Amended dates/venues: Practice Manager Training**

**In the previous edition of the Weekly Inbox the venues and dates were incorrect, please find below the correct dates and venues.**

The CCG are delighted to be able to offer some training for Practice Managers and Deputy Practice Managers. This is with [Suffolk Mind for Your Needs Met Training](#). This is something all CCG staff have attended and have found very useful so we decided to source funding to offer to our Practice Managers and Deputies. Please follow the links below to book.

Wednesday 5 February 2020 – Holiday Inn, London Road, Ipswich.  
AM 9.00 - 12.30 **OR** PM 1.30 – 5.00  
[Click here for Eventbrite booking.](#)

Thursday 13 February 2020 – Framfield Medical Centre, Woodbridge.  
AM 9.00 - 12.30 **OR** PM 1.30 – 5.00  
[Click here for Eventbrite booking.](#)

This is organised by The Training Hub and the CCG Primary Care Team who will also be at the training.

[Back to top](#)

**9. Reminder: FREE 3 hour GP Complaints Handling workshop**

NHS England have arranged a free 3 hour GP Complaints Handling workshop at Holiday Inn, Ransomes, Ipswich on 27 February 2020.

The workshop has been developed to support you and your practice team in preventing and managing complaints and improving the service provided to patients. It will encompass a presentation, reflective exercises, and facilitated group discussions.

To book a place, please contact [england.complaints-training@nhs.net](mailto:england.complaints-training@nhs.net) with details of the session you wish to attend, your practice name, and role in the practice.

[Back to top](#)

**10. Suffolk and North East Essex Primary Care Training Hub (PACT)**

The training hub weekly newsletter is THE PLACE to find local training, education and workforce development for primary care.

**Please follow the link to the latest [Training Hub Newsletter Issue 114 – 11 December 2019](#)**

If you would like to sign-up to receive the newsletter directly each week or have any queries please email [PACT@suffolkch.nhs.uk](mailto:PACT@suffolkch.nhs.uk).

*The Training Hub is working together with representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.*



**Suffolk & North East Essex Primary Care Training Hub**

[Back to top](#)

**CONTACT**

**11.** Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you work in general practice in Ipswich and east Suffolk and are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email [IESCCG.gp-contract-queries@nhs.net](mailto:IESCCG.gp-contract-queries@nhs.net) with **Contracts** in the subject line.

**Want to become a Dementia Friend?**

**Watch an online video** by clicking [here](#) and entering your unique code: **Ips6900** (for all Ipswich & east organisations)

**Safeguarding Children is Everyone's Responsibility:** news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

Please follow the link for **Safeguarding Adult** information [CCGs Safeguarding Adult webpage](#) and click [here](#) for local information

**Useful links:**

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Living Life to the Full for Suffolk](#)
- [New to the area? Our Clinician Welcome Pack includes useful information](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Referrals, Briefings and Pathways](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)



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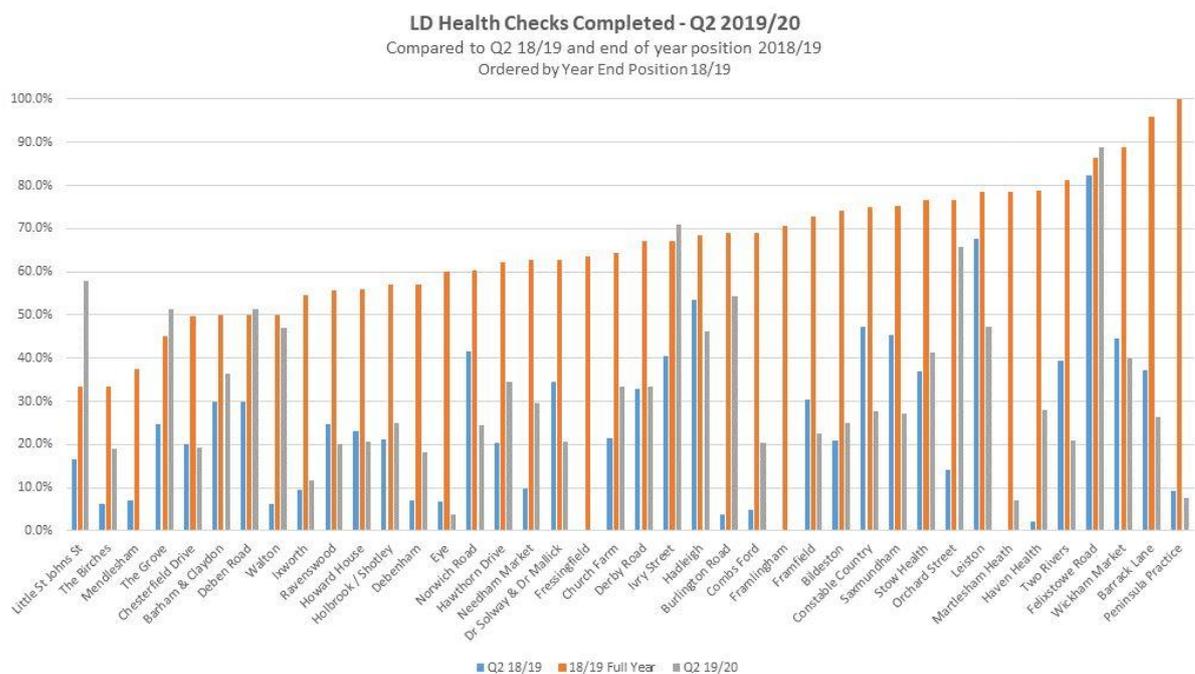
[Back to top](#)

## CHART OF THE WEEK

**12.** We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week. Please [let us know](#) if there are any topics that you would find it useful for us to cover.

This week we are looking at LD Health Checks Completed – Q2 2019/20 – Compared to Q2 18/19 and end of year position 2018/19

At the end of quarter two, Ipswich and East Suffolk practices have completed 34.45% of annual health checks for patients with a learning disability – this is a 6.5% increase on the same period as last year and the best Q2 performance EVER, which is fantastic! Emily has emailed all of those practices who have not quite reached that percentage themselves, with a reminder about the LD nurse liaison team and how they can support practices. However it is understood that many practices undertake their health checks in the latter part of the year. Those who are yet to complete their checks (or have completed less than 10%) are being contacted directly by their aligned LD nurse to offer support. If you have any queries, please do not hesitate to contact [Emily](#).



[Click on chart to enlarge](#)

[Back to top](#)

