

25th February 2021

East Suffolk and North Essex Pathology Services – *NEWSFLASH*

Planned migration and upgrade of 'Ipswich' ICE Order Communication System (ICE OCS) – on Sunday 28th February, 2021 (8.00 am onwards).

ESNEFT ICT are moving 'Ipswich' ICE OCS, e-requesting/reporting system into ESNEFT Infrastructure and upgrade ICE OCS to v7 (re-named as 'ESNEFT ICE OCS').

During the planned migration and upgrade, the current ICE OCS will **not be available to desktop** end-users from **8.00 am to 11.00 pm, Sunday 28th February 2021**.

The migration will result in a change to the desktop access URL – **the new URL being - <https://ice.esneft.nhs.uk/icedesktop/>**

For seamless access please add the new URL/link to your Desktop or Favourite for use post-go live; access ESNEFT ICE OCS using Internet Explorer (IE) web browser **ONLY** [not MS Edge, google Chrome/Safari] and with web address '**esneft.nhs.uk**' added to Compatibility view setting.

Thank you for your understanding and continued support.

Pathology IT Support
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2021 esneft.pathologycustomerservicedesk@nhs.net