

Contact GP, Dentist, Optician, Pharmacy and Optometry through DA Languages

NHS England has commissioned a new service that will support deaf people in contacting GPs, dental and optometry services as well as pharmacies in the East of England. The service will be available for patients from Monday 19 July 2021.

Who is the service for?

The service has been set up to enable profoundly sensory impaired service users who require additional support to contact primary care services that are currently unavailable to them.

Carers may also contact on behalf of patients.

It is designed for patients who can **only** communicate using British Sign Language and other non-spoken languages

How to access the service?

Members of the deaf community are able to text, call, email, fax and video call to access confidential support for their primary care needs, such as arranging appointments, attending appointments and post appointment needs.

ALL interpreters are NRCPD fully registered.

Please follow the link below for more information about the service, including video guides:

<https://www.dalanguages.co.uk/sign-with-us/>

Supporting BSL users to access primary care



Call us on: 0121 447 9620 / 0843 178 0773



Email us: interpreterslive@signsolutions.uk.com



SMS: 07816 217228



Contact us via Video Interpreter

Write to DA Languages at:

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Fax: 0843 178 0782