



# Weekly Inbox

04 FEB 2019 Issue 308

## YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

- GP: GPs**
- PM: Practice Manager**
- Ad: Administrative staff (including medical secretaries, receptionists)**
- PN: Nurses (including HCAs, Practice Nurses, ANPs)**
- OC: Other clinicians (including ECP, Pharmacists)**

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## FOR ACTION

**OC GP PM Ad PN**

### 1 Mental Health Education Sessions: Personality Disorders – 7 February

The first of our series of educational evenings on mental health and emotional wellbeing is this Thursday 7 February where the topic will be [Personality Disorders](#). Our speakers will cover how best to practically manage patients with personality disorder, living with a personality disorder and diagnosis formulation and the world of medication within personality disorders. There will be plenty of time too for Q&A. The session at Trinity Park will include a two-course meal at 6.45pm with the education session from 7:30pm – 9:30pm.

Places are limited but we do have a few spaces left so if you are would like to come, please contact [Shelley Mitchell](#) as soon as possible.

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**OC GP PM Ad PN**

### 2 Care Quality Commission (CQC) Support

As from beginning of February, all CQC pre and post CQC support and queries have been transferred from Louise Hardwick to Claire Pemberton. Claire is happy to answer any queries that you may have regarding the CQC inspections or visit your practice should you require any support. Claire can be contacted by [email](#) or telephone 01473 770214.

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## FOR INFORMATION

**GP**

### 3 My Care Wishes – DNACPR Form

**A message from the Ipswich and east Suffolk CCG Care Homes Team and East of England Ambulance Service.**

Please could GPs ensure when completing an End of Life Care Plan that the DNACPR form is signed correctly.

The bottom box on the DNACPR must be filled in, which should be the senior endorsing clinician (GP/Dr) it is recognised as best practice that both boxes are completed but the overriding signature that is required is the bottom senior clinician. It will only be recognised by the Ambulance if the bottom box is signed by the appropriate person.

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## 4 COPD Respiratory HOT Clinic

A new COPD/Respiratory Hot Clinic initiative has been launched. Ipswich Hospital are offering a rapid access clinic to help patients with COPD avoid hospital admission. Patients that risk coming to the Emergency Department because their condition has suddenly worsened can be seen by a specialist on the same day or next day.

An information leaflet detailing the new service and details of how to refer can be found here [COPD Respiratory HOT Clinic leaflet](#). This service will run alongside our current admission avoidance service and you can refer using the same [referral form](#) as before. The clinic will be staffed by a specialist respiratory practitioner who will be able to carry out appropriate investigations, which could include blood tests, arterial blood gas tests, ECGs, chest X-rays and a respiratory physician (clinical lead) will review complex cases as necessary.

Following assessment, patients will be discharged with ongoing support in the community and GPs will be informed within 24 hours.

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## 5 Fibromyalgia – New Guidance for Primary Care

The Rheumatology specialties at North West Anglia Foundation Trust and Cambridge University Hospitals Foundation Trust are providing [new guidance](#) for the diagnosis and management of patients in primary care with Fibromyalgia. The [covering letter](#) from the Rheumatology specialty at NWAFT explains the reasons behind the need for change and the guidance itself.

Marked increases in GP referrals into community services or other Trusts as a result of this change are not expected, but please monitor and inform the CCG should you see any changes related to this patient cohort.

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## 6 The Latest Primary Care Dashboard

The purpose of the [Primary Care Dashboard](#) (log-in required) is to enable the CCG and NHSE's Area Team to monitor progress, primarily but not exclusively, against the indicators/metrics included in the PMS Development Framework and the Local Enhanced Services (LES) contracts. However, as many of the indicators on the dashboard could also be seen as supporting continuous improvement throughout primary care within the CCG area, we have included GMS practices for information only.

Along with the more regular updates, the latest issue contains results for Childhood Immunisation last year (17/18).

Data topics that have not changed since the last version have been greyed-out on the "Individual Practice Summary" tab and their headings greyed-out in the "Complete Data" tab.

If you have any questions, please contact [Scott Pomroy](#).

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## 7 NHS Healthy Eating Guide

NHS England, alongside Age UK, have put together two guides that can be downloaded, focusing on [Healthy Ageing](#) and [Healthy Caring](#). These are aimed at over 70s and are designed to help older people stay physically and mentally well, with tips on how to keep fit and independent.

Hard copy guides are currently free to order (including delivery) through Prolog, with no cap on order numbers. After 1 April, the guide will only be available as a download.

You can order by calling 0300 123 1002 or online at [www.orderline.dh.gov.uk](http://www.orderline.dh.gov.uk) quoting reference HA2.

**Please note that the hard copy Healthy Caring Guide is currently out of stock.**

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Ad

## 8 Care Navigator News

Please follow the link to the first issue of the [Care Navigator News](#) which includes details of the next Care Navigator Forum (please confirm attendance to [Karen Ghosh](#)), Dementia Together, parkrun Practices, online resources, and more...

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## 9 Local Vacancies

Please click the above link to see the current local GP and practice staff vacancies. New jobs have been added this week.

If you have a vacancy to advertise here and on our website, please contact [Stuart Graham](#).

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**10 Mental Health Awareness and Emotional First Aid Workshops**

- Wednesday 20 February 2019 - 0930 to 1600 – IP City Centre, Ipswich
- Friday 3 May 2019 - 0930 to 1600 - West Suffolk House, Bury St Edmunds

Lunch and refreshments provided. Please advise any dietary requirements

This workshop is aimed at those who have a stake in improving the mental health of people around them and responding appropriately and swiftly to safeguard the wellbeing of those with declining mental health before they develop full blown mental health problems with lasting adverse effects.

Morning session: 'Building Knowledge and values' theme.  
 Afternoon session: 'Engagement and applying mental health first aid' theme.

For more information, please view the [flyer](#).  
 To book a place on either course, please contact [Jayne Steele](#).  
 Expressions of Interest for future dates: 4 September (Ipswich) and 1 November 2019 (Bury).

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**11 GP Palliative and End of Life Care Education**

Please see [poster](#) for Palliative Care and End of Life Training, a 6 weeks programme being delivered by St Elizabeth Hospice. Please contact them directly if you require further detail and to book onto the courses.

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**12 Training and Education – Wednesday 13 February  
 Trinity Park Conference and Events Centre, Felixstowe Road, IP3 8UH**

Our next education afternoon is on 13 February where we have a packed programme including a Pharmacist network meeting at 1:30pm, Rheumatology clinical lecture at 2pm, Pain update for prescribing leads and clinical pharmacists (also at 2pm), and a SystmOne Hints and Tips session for all (approx. 3pm – 3:45pm). View agenda [HERE](#).

The afternoon will also incorporate One Clinical Community (4pm – 6pm) where the focus will be on Mental Health and how as a community of clinicians we can implement the [10 Year Suffolk Mental Health Strategy 2019-29](#), which has been developed over the past months. Colleagues from Ipswich hospital, mental health services, community, ambulance, police and Public Health have all been invited to join the conversation. There will be a choice of workshops, focusing on Prevention, LTCs, Community and Crisis. View agenda [HERE](#).

We hope you will be able to join us on the day. As ever it's helpful to know who is coming so please email [shelley.mitchell1@nhs.net](mailto:shelley.mitchell1@nhs.net). Thank you.

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**13 Practice Nurse Forum – Wednesday 13 February  
 Holiday Inn Orwell, 2 The Havens, Ipswich, IP3 9SJ**

Our next Practice Nurse Forum meeting is on Wednesday 13 February 2019, at Holiday Inn Orwell, Ipswich. A light lunch will be served from 1pm, with the Forum starting at 2.15pm in the Gippeswick suite. Maddie Baker-Woods will be delivering an interactive session providing you with the opportunity to gain a more in-depth understanding of how the CCG operates and the positive implications of the General Practice Nursing 10 point plan in developing a confident and capable general practice workforce. One Life Suffolk will be there to give an update on their current services and answer any questions.

Please view the agenda [HERE](#) and do let [shelley.mitchell1@nhs.net](mailto:shelley.mitchell1@nhs.net) know if you plan to attend, and if you have any special dietary requirements. We look forward to seeing you there.

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**14 PACT (Primary care and Community care Training Hub)**



Ipswich & East Suffolk CCG are working together with neighbouring CCGs, representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.

Please follow the link to [PACT Training Hub Newsletter Issue 69](#).

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If you would like to sign-up to the newsletter or have any training queries or suggestions, please email [PACT@suffolkch.nhs.uk](mailto:PACT@suffolkch.nhs.uk).

## CONTACT

- 15** Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email [IESCCG.gp-contract-queries@nhs.net](mailto:IESCCG.gp-contract-queries@nhs.net) with **Contracts** in the subject line.



**Safeguarding Children is Everyone's Responsibility:** news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

Please follow the link for **Safeguarding Adult** information [CCGs Safeguarding Adult webpage](#) and click [here](#) for local information

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Referrals, Briefings and Pathways](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)



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## DID YOU KNOW...?

- 16 Patients are able to book their NHS Health Check from 5:30-8:15pm**

The friendly OneLife Suffolk team delivers NHS Health Checks to patients who are unable to book their appointment between 9am-5:30pm, every Thursday evening from 5:30-8:15pm at the Riverside Clinic, 2-4 Landseer Road, Ipswich, IP3 0AZ.

Please signpost your patients to OneLife Suffolk on 01473 718193 or email [info@onelifesuffolk.co.uk](mailto:info@onelifesuffolk.co.uk) to make their NHS Health Check appointment.

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## CHART OF THE WEEK

**17** We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week on a variety of topics.

Please [let us know](#) if there are any topics that you would find it useful for us to cover.

This week we are looking at the achievement of all three Type 2 Diabetes NICE treatment targets and the achievement of all eight Type 2 Diabetes care processes.

### Achievement of all three Type 2 Diabetes NICE Treatment Targets\*

From NDA data

\*HbA1c, Cholesterol, Blood Pressure

|   | 16/17             |                          | 17/18        |                          |                           |                                 |
|---|-------------------|--------------------------|--------------|--------------------------|---------------------------|---------------------------------|
|   | % Achieved        | Rank against peers 16/17 | % Achieved   | Rank against peers 17/18 | Change in rank from 16/17 | Change in % Achieved from 16/17 |
| D83019 MENDLESHAM HEALTH CENTRE                 | 57.6%             | 1                        | 62.9%        | 1                        | ↔                         | 5.3%                            |
| D83054 THE PENINSULA PRACTICE                   | 51.5%             | 5                        | 55.9%        | 2                        | ↑                         | 4.4%                            |
| D83061 WICKHAM MARKET MEDICAL CENTRE            | 48.1%             | 9                        | 55.1%        | 3                        | ↑                         | 6.9%                            |
| D83056 THE NORWICH ROAD SURGERY                 | 53.0%             | 4                        | 53.7%        | 4                        | ↔                         | 0.6%                            |
| D83037 HADLEIGH BOXFORD GROUP PRACTICE          | 51.2%             | 6                        | 51.1%        | 5                        | ↑                         | 0.0%                            |
| D83015 HOWARD HOUSE SURGERY                     | 50.6%             | 7                        | 50.6%        | 6                        | ↑                         | 0.0%                            |
| D83008 BURLINGTON ROAD SURGERY                  | 50.0%             | 8                        | 50.0%        | 7                        | ↑                         | 0.0%                            |
| D83006 BLDESTON HEALTH CENTRE                   | 46.6%             | 14                       | 50.0%        | 8                        | ↑                         | 3.4%                            |
| D83073 DR SOLWAY & DR WHALE PRACTICE            | 53.2%             | 2                        | 49.0%        | 9                        | ↓                         | -4.2%                           |
| D83001 CONSTABLE COUNTRY RURAL MEDICAL PRACTICE | 43.5%             | 25                       | 48.2%        | 10                       | ↑                         | 4.7%                            |
| D83026 FRAMLINGHAM SURGERY                      | 48.5%             | 10                       | 47.2%        | 11                       | ↑                         | -1.3%                           |
| D83057 FRAMFIELD HOUSE SURGERY                  | 45.5%             | 19                       | 46.7%        | 12                       | ↑                         | 1.2%                            |
| D83044 STOWHEALTH                               | 53.1%             | 3                        | 46.4%        | 13                       | ↓                         | -6.7%                           |
| D83049 LITTLE ST JOHN STREET SURGERY            | 47.2%             | 11                       | 45.5%        | 14                       | ↓                         | -1.7%                           |
| D83020 THE HOLBROOK AND SHOTLEY PRACTICE        | 47.0%             | 13                       | 44.9%        | 15                       | ↓                         | -2.1%                           |
| D83009 FRESSINGFIELD MEDICAL CENTRE             | 46.5%             | 16                       | 44.4%        | 16                       | ↔                         | -0.1%                           |
| D83017 NEEDHAM MARKET COUNTRY PRACTICE          | 44.8%             | 20                       | 43.9%        | 17                       | ↑                         | -0.8%                           |
| D83048 GROVE MEDICAL CENTRE                     | 42.1%             | 27                       | 43.7%        | 18                       | ↑                         | 1.6%                            |
| D83084 THE BIRCHES MEDICAL CENTRE               | 47.1%             | 12                       | 43.5%        | 19                       | ↓                         | -3.6%                           |
| D83051 THE DERBY ROAD PRACTICE                  | 45.7%             | 18                       | 43.2%        | 20                       | ↓                         | -2.5%                           |
| D83046 TWO RIVERS MEDICAL CENTRE                | 46.2%             | 17                       | 43.1%        | 21                       | ↓                         | -3.1%                           |
| D83030 THE CHESTERFIELD DRIVE PRACTICE          | 43.0%             | 23                       | 43.0%        | 22                       | ↑                         | 0.0%                            |
| Y01794 RAVENSWOOD MEDICAL PRACTICE              | 43.0%             | 24                       | 42.9%        | 23                       | ↑                         | -0.1%                           |
| D83053 SAMMUNDHAM SURGERY                       | No data available |                          | 42.9%        | 24                       | N/A                       | N/A                             |
| D83058 BARRACK LANE MEDICAL CENTRE              | 39.2%             | 32                       | 42.1%        | 25                       | ↑                         | 3.0%                            |
| D83028 LEISTON SURGERY                          | 38.7%             | 34                       | 41.0%        | 26                       | ↑                         | 2.3%                            |
| D83079 COMBS FORD SURGERY                       | 40.6%             | 31                       | 40.6%        | 27                       | ↑                         | 0.0%                            |
| D83036 CHURCH FARM SURGERY                      | 42.0%             | 26                       | 40.0%        | 28                       | ↓                         | -2.0%                           |
| D83615 THE BARHAM & CLAYDON SURGERY             | 41.7%             | 28                       | 40.0%        | 29                       | ↓                         | -1.7%                           |
| D83074 ORCHARD MEDICAL PRACTICE                 | 40.6%             | 30                       | 40.0%        | 30                       | ↔                         | -0.6%                           |
| D83007 KWORTH SURGERY                           | 38.6%             | 35                       | 39.9%        | 31                       | ↑                         | 1.2%                            |
| D83041 DEBENHAM GROUP PRACTICE                  | 38.8%             | 33                       | 39.4%        | 32                       | ↑                         | 0.6%                            |
| D83050 DEBEN ROAD SURGERY                       | 35.8%             | 37                       | 39.0%        | 33                       | ↑                         | 3.1%                            |
| D83043 EYE HEALTH CENTRE                        | 33.3%             | 38                       | 38.6%        | 34                       | ↑                         | 5.3%                            |
| D83004 FELKSTOWE ROAD MEDICAL PRACTICE          | 46.5%             | 15                       | 38.6%        | 35                       | ↓                         | -7.9%                           |
| D83080 MARTLESHAM SURGERY                       | 44.7%             | 21                       | 37.5%        | 36                       | ↓                         | -7.2%                           |
| D83082 WALTON SURGERY                           | 41.0%             | 29                       | 36.8%        | 37                       | ↓                         | -4.2%                           |
| D83024 IVRY STREET MEDICAL PRACTICE             | 37.6%             | 36                       | 34.1%        | 38                       | ↓                         | -3.5%                           |
| D83081 HAVEN HEALTH                             | 29.0%             | 39                       | 32.3%        | 39                       | ↑                         | 3.3%                            |
| D83056 HAWTHORN DRIVE SURGERY                   | 44.3%             | 22                       | 31.6%        | 40                       | ↓                         | -12.9%                          |
| <b>OVERALL CCG PERFORMANCE</b>                  | <b>45.0%</b>      |                          | <b>44.2%</b> |                          |                           |                                 |
| <b>ENGLAND PERFORMANCE</b>                      | <b>41.1%</b>      |                          | <b>40.1%</b> |                          |                           |                                 |

### Achievement of all eight Type 2 Diabetes Care Processes

From NDA data

|   | 16/17             |                      |                          | 17/18        |                      |                          |                           |                                 |
|---|-------------------|----------------------|--------------------------|--------------|----------------------|--------------------------|---------------------------|---------------------------------|
|   | % Achieved        | Bandings             | Rank against peers 16/17 | % Achieved   | Bandings             | Rank against peers 17/18 | Change in rank from 16/17 | Change in % Achieved from 16/17 |
| D83049 LITTLE ST JOHN STREET SURGERY            | 58.6%             | As expected          | 3                        | 87.9%        | Higher than expected | 1                        | ↔                         | 29.3%                           |
| D83073 DR SOLWAY & DR WHALE PRACTICE            | 44.5%             | Lower than expected  | 26                       | 36.2%        | Higher than expected | 2                        | ↓                         | -8.3%                           |
| D83061 WALTON SURGERY                           | 54.3%             | As expected          | 4                        | 35.7%        | Higher than expected | 3                        | ↓                         | -18.6%                          |
| D83037 HADLEIGH BOXFORD GROUP PRACTICE          | 56.1%             | As expected          | 7                        | 34.5%        | Higher than expected | 4                        | ↓                         | -21.6%                          |
| D83057 FRAMFIELD HOUSE SURGERY                  | 48.2%             | Lower than expected  | 28                       | 33.2%        | Higher than expected | 5                        | ↓                         | -15.0%                          |
| D83008 BURLINGTON ROAD SURGERY                  | 43.6%             | Lower than expected  | 33                       | 32.3%        | Higher than expected | 6                        | ↓                         | -11.3%                          |
| D83009 THE NORWICH ROAD SURGERY                 | 54.6%             | As expected          | 18                       | 32.0%        | Higher than expected | 7                        | ↓                         | -22.6%                          |
| D83057 FRAMFIELD HOUSE SURGERY                  | 57.5%             | As expected          | 9                        | 31.6%        | Higher than expected | 8                        | ↓                         | -25.9%                          |
| D83074 ORCHARD MEDICAL PRACTICE                 | 38.2%             | Lower than expected  | 36                       | 31.4%        | Higher than expected | 9                        | ↓                         | -7.1%                           |
| D83028 LEISTON SURGERY                          | 57.8%             | As expected          | 16                       | 31.3%        | Higher than expected | 10                       | ↓                         | -26.5%                          |
| D83015 THE BARHAM & CLAYDON SURGERY             | 48.6%             | As expected          | 25                       | 30.8%        | As expected          | 11                       | ↔                         | -17.8%                          |
| D83044 STOWHEALTH                               | 64.1%             | As expected          | 5                        | 30.5%        | Higher than expected | 12                       | ↓                         | -33.6%                          |
| D83001 CONSTABLE COUNTRY RURAL MEDICAL PRACTICE | 54.8%             | As expected          | 3                        | 29.0%        | Higher than expected | 13                       | ↓                         | -25.8%                          |
| D83019 MENDLESHAM HEALTH CENTRE                 | 58.7%             | Higher than expected | 2                        | 29.1%        | Higher than expected | 14                       | ↓                         | -29.6%                          |
| D83056 DEBEN ROAD SURGERY                       | 53.1%             | As expected          | 18                       | 28.9%        | Higher than expected | 15                       | ↓                         | -24.2%                          |
| D83009 FRESSINGFIELD MEDICAL CENTRE             | 64.4%             | Higher than expected | 1                        | 28.7%        | As expected          | 16                       | ↓                         | -35.7%                          |
| D83036 CHURCH FARM SURGERY                      | 51.2%             | As expected          | 21                       | 28.6%        | Higher than expected | 17                       | ↓                         | -22.6%                          |
| Y01794 RAVENSWOOD MEDICAL PRACTICE              | 57.1%             | As expected          | 13                       | 28.3%        | Higher than expected | 18                       | ↓                         | -21.2%                          |
| D83043 EYE HEALTH CENTRE                        | 52.1%             | As expected          | 12                       | 27.9%        | Higher than expected | 19                       | ↓                         | -20.8%                          |
| D83001 WICKHAM MARKET MEDICAL CENTRE            | 46.6%             | As expected          | 27                       | 27.0%        | Higher than expected | 20                       | ↓                         | -19.6%                          |
| D83051 THE DERBY ROAD PRACTICE                  | 38.2%             | As expected          | 36                       | 26.5%        | Higher than expected | 21                       | ↓                         | -11.7%                          |
| D83046 TWO RIVERS MEDICAL CENTRE                | 56.2%             | As expected          | 14                       | 25.1%        | Higher than expected | 22                       | ↓                         | -31.1%                          |
| D83007 KWORTH SURGERY                           | 43.6%             | Lower than expected  | 32                       | 24.7%        | Higher than expected | 23                       | ↓                         | -18.9%                          |
| D83050 DEBEN ROAD SURGERY                       | 42.2%             | Lower than expected  | 34                       | 23.3%        | As expected          | 24                       | ↔                         | -18.9%                          |
| D83079 COMBS FORD SURGERY                       | 52.6%             | As expected          | 28                       | 22.6%        | Higher than expected | 25                       | ↓                         | -29.9%                          |
| D83041 DEBENHAM GROUP PRACTICE                  | 48.3%             | Lower than expected  | 23                       | 21.4%        | As expected          | 26                       | ↓                         | -22.1%                          |
| D83053 SAMMUNDHAM SURGERY                       | No data available |                      |                          | 20.7%        | Higher than expected | 27                       | N/A                       | N/A                             |
| D83024 IVRY STREET MEDICAL PRACTICE             | 58.0%             | As expected          | 15                       | 20.0%        | As expected          | 28                       | ↓                         | -38.0%                          |
| D83006 BLDESTON HEALTH CENTRE                   | 53.1%             | As expected          | 19                       | 19.2%        | As expected          | 29                       | ↓                         | -34.0%                          |
| D83017 NEEDHAM MARKET COUNTRY PRACTICE          | 63.3%             | Higher than expected | 6                        | 18.2%        | As expected          | 30                       | ↓                         | -45.1%                          |
| D83015 HOWARD HOUSE SURGERY                     | 57.7%             | As expected          | 11                       | 17.6%        | As expected          | 31                       | ↓                         | -40.1%                          |
| D83058 BARRACK LANE MEDICAL CENTRE              | 35.1%             | Lower than expected  | 37                       | 16.0%        | As expected          | 32                       | ↓                         | -19.1%                          |
| D83030 THE CHESTERFIELD DRIVE PRACTICE          | 49.6%             | As expected          | 24                       | 16.0%        | As expected          | 33                       | ↓                         | -11.1%                          |
| D83056 HAWTHORN DRIVE SURGERY                   | 46.3%             | As expected          | 28                       | 16.0%        | Higher than expected | 34                       | ↓                         | -13.7%                          |
| D83084 THE BIRCHES MEDICAL CENTRE               | 24.4%             | Higher than expected | 38                       | 16.0%        | Higher than expected | 35                       | ↓                         | -8.0%                           |
| D83004 FELKSTOWE ROAD MEDICAL PRACTICE          | 54.6%             | Lower than expected  | 22                       | 16.0%        | As expected          | 36                       | ↓                         | -38.6%                          |
| D83043 EYE HEALTH CENTRE                        | 47.4%             | As expected          | 26                       | 16.0%        | As expected          | 37                       | ↓                         | -12.1%                          |
| D83043 EYE HEALTH CENTRE                        | 44.2%             | Lower than expected  | 31                       | 14.4%        | Lower than expected  | 38                       | ↓                         | -2.2%                           |
| D83080 MARTLESHAM SURGERY                       | 18.6%             | Lower than expected  | 38                       | 13.1%        | Lower than expected  | 38                       | ↔                         | -5.5%                           |
| D83081 HAVEN HEALTH                             | 24.3%             | As expected          | 17                       | 13.1%        | Lower than expected  | 40                       | ↓                         | -11.2%                          |
| <b>OVERALL CCG PERFORMANCE</b>                  | <b>51.7%</b>      |                      |                          | <b>73.8%</b> |                      |                          |                           |                                 |
| <b>ENGLAND PERFORMANCE</b>                      | <b>47.3%</b>      |                      |                          | <b>58.8%</b> |                      |                          |                           |                                 |

View this and all our other charts on the NDA website from 16/17 to 17/18. [Click here to visit the website](#)

[Click on the tables to enlarge](#)

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