

## COVID 19 Priority Testing

This is a new priority testing service that is being offered to help ensure that COVID 19 testing is available for Suffolk key workers and those identified by local partners as a priority for testing. It has been developed to support the national system at times when there is a higher than normal demand for tests.

The service has been set up by Suffolk County Council and East Suffolk & North Essex NHS Foundation Trust in partnership with COMMISCEO Primary Care Solutions, G4S and the Department of Health and Social Care.

Please support us in running this service by only requesting a test for yourself or a household member if symptomatic (or you have been asked to request a test by one of our service partners).

Testing should normally be carried out between day one to eight of the onset of symptoms. The main symptoms of coronavirus are:

- a high temperature
- new, continuous cough
- loss or change to your sense of smell or taste

Most people with coronavirus have at least one of these symptoms.

### How do I book a test?

Your employer or partner organisation will provide you with a referral code that you will need to access this service.

Telephone the booking line on **01702 742173** which is run by our partner COMMISCEO Primary Care Solutions. The booking line is open from 8AM to 8PM seven days a week and you will normally be offered a next day appointment.

You will need to be ready to provide the following information:

- Your six digit referral code.
- Name
- Address
- Date of birth
- Mobile number
- Email address
- NHS number

An NHS number is a 10 digit number like 485 666 3456

You can find your NHS number in most documents or letters sent to you by the NHS such as prescriptions, test results or appointment letters.

If you cannot do this, you can ask your GP surgery or log on to the NHS App or some GP online services. If you cannot find your NHS number, our booking team can normally help to find this for you.

You will be sent an email confirming your appointment details.

### **Where do I go for testing?**

Testing takes place at the Regional Test Centre at the Copdock Park and Ride site:

Park and Ride  
London Road  
Ipswich  
IP8 3TQ

When you arrive, please show your booking confirmation to the Test Centre Team and let them know that you have booked through the Priority “Blue Lane” Testing Service (L5T).

Testing is by appointment only but you DO NOT need a QR code.

### **How is the test done?**

This is a drive through test facility and you will stay in your vehicle during your visit.

You'll be asked to do the test yourself and you will be given a test kit and a step by step guide on how to use this. It usually takes no more than 10 minutes to perform the test.

### **What you'll need to bring to the test site**

- Your email booking confirmation (printed or on screen).
- Photo ID for each person getting a test
- Hand sanitiser or antiseptic wipes
- Pen

### **How do I get my test results?**

You'll receive your test results by email. Most people get their results within 48 hours. If you have not received your test result within this time please telephone 07943 182086. This service operates between 10am to 10pm 7 days per week.

### **If you're bringing a baby or child**

If you are bringing a baby or child aged 11 or under to be tested, you (their parent or guardian) will be asked to swab test your child. You'll be given paper instructions.