

## North East Essex and Suffolk Pathology Services

### **Blood Clinic Appointments at Ipswich Hospital**

#### **Service Improvement**

Dear Colleagues, Clinicians and Healthcare Professionals,

In light of the continued restrictions placed on the general population as a result of COVID-19 pandemic, the Blood clinic based in Ipswich Hospital will re-open using an appointments only system, currently used for the clinic at Landseer Road.

These appointments will be available from the **17<sup>th</sup> August 2020** for Outpatients and patients to book. Urgent blood tests which are time sensitive and must be taken at the hospital may be booked by GP patients.

Patients are being advised to book an appointment at Landseer Road (address: 476-478, Landseer Road Ipswich Suffolk IP3 9LU) or Ipswich Hospital by using the link [www.swiftQueue.co.uk](http://www.swiftQueue.co.uk).

This will help with the social distancing policy currently in force.

Patients who are pre-chemo or on immunosuppressive therapy, or have been shielding pre-op will be able to book appointments between 7.30 am – 8.00am at the Ipswich clinic. These appointments may be booked by the Outpatient department or by the patient themselves.

For our clinical colleagues we would like you to visit [www.swiftqueue.co.uk/facilitylogin.php](http://www.swiftqueue.co.uk/facilitylogin.php) for any help.

The registration process will take approx. two minutes, then you will be able to make patient referrals online for the available Phlebotomy Clinic times.

#### **Additional Information**

Patients should visit <https://www.esneft.nhs.uk/service/bloodtests/> and click on “Landseer Road” or “Ipswich Hospital” and search for the next available Blood Test appointment that is convenient. Please note all details are held via a secure website. Posters and leaflets are available around the hospital

- Patients who are not familiar with making on-line appointments may have a relative or carer make the booking on their behalf.
- Alternatively, patients may telephone **0333 103 2220** to make an appointment at either location.
- This service is restricted to patients who do not have any signs of COVID infection i.e. new dry persistent cough and / or fever (raised temp). This is to protect all patients especially those who are immunocompromised.

We would like to thank you in advance for your co-operation.

Yours faithfully

Blood Sciences Department