

Newsletter

Issue. 62

18 August 2020

Welcome to the latest edition of our newsletter for primary care. We issue this newsletter to general practice on a regular basis to give you the latest updates and guidance. This is in place of the Weekly Inbox, publication of which has been suspended.

Previous issues – with attachments and [other useful links and resources](#) can be found [here](#). Clicking this link will not just give you access to archived newsletters but enable to access all the past resources and separate attachments plus a wealth of other resources that may not be in the newsletters. So please give it a go!

<p>General Practice appointment data</p>	<p>From NHS England</p> <p>The National team issued a document on 13 August which aims to ensure all appointments are being recorded in general practice appointment books, and are able to fully capture the scale of work and workload in general practice. This document introduces an agreed definition of an appointment, and asks general practice to start applying this now and systematically, as an important first step to improve data quality.</p> <p>It acknowledges that during Covid-19, practices have had to rapidly change their working patterns, which has led to an incomplete record of clinical interactions with patients, with not all appointments currently being captured in the appointment book.</p> <p>This may lead to an under-recording of activity and a subsequent under reporting by NHS Digital GPAD (General practice appointment data). This has the potential to give a false picture of overall activity and work load in general practice.</p> <p>Accurate appointment data will benefit at both a practice level; clarity on their own activity, ability to identify pressure points and as a tool to plan the use of existing staff and future staff requirements,</p> <p>As well as at a locality level; To understand demand and pressures, to inform service planning and new models of care, to understand the use of the Additional roles and to support crisis management in the event of a temporary closure.</p> <p>This information will also be shared with all GP practices and practice managers.</p> <p>https://www.england.nhs.uk/publication/more-accurate-general-practice-appointment-data-guidance/</p> <p>If you have any comments or feedback please direct to england.gpad@nhs.net</p>
<p>Blood Clinic Appointments at Ipswich Hospital</p>	<p>Service Improvement - Please see attached for details</p> <p>Blood Clinic Comms Ipswich Hospital Aug 2020</p>
<p>Mobile testing unit locations</p>	<p>Please see <i>attached</i> details of the locations of mobile COVID-19 testing units across the east of England for week commencing Monday 17 August.</p> <p>East of England MTU Plan 17Aug</p>

<p>Diabetes</p>	<p>Flash Glucose Monitoring: The Suffolk and North East Essex (SNEE) CCGs are aware that Abbott Diabetes Care, manufacturer of FreeStyle Libre®, is donating some FreeStyle Libre® sensors to hospitals to support the care of diabetes patients during their hospital stay and on discharge. These patients may not necessarily meet the NHSE criteria for supply of the sensors on NHS prescription. Therefore, primary care clinicians are reminded that, they should only prescribe FreeStyle Libre® for ongoing care of patients with diabetes if authorised to do so by a specialist diabetes multidisciplinary team, and in line with local policy.</p> <p>The policy for IESCCG can be accessed here.</p>
<p>Cancer Education</p>	<p>Practices are reminded that the next ICS cancer education session will focus on the subject of screening and take place on Wednesday 26th August at 1pm. The session will be hosted by Dr Alice Parr, ICS Cancer Lead and Macmillan GP. You can access the session, which is being hosted on Microsoft Teams, via the link in the <i>attached</i> programme of sessions.</p> <p>Cancer Education Timetable</p>
<p>PCN - Training requirements</p>	<p>Please see attached latest update from NHS England for mandated training for Clinical Pharmacists and pharmacy techs employed under ARRS.</p> <p>CPPE Primary Care Pharmacy Education Pathway newsletter no7 Aug2020</p>
<p>PCN – Webinar for MDTs</p>	<p>Please see below for details for a webinar on 27 August 2020 at 12.30-13.30: Pharmacy’s role in PCN multidisciplinary teams supporting care homes:</p> <p>The webinar will be hosted by the NHS Confederation and will coincide with publication of a new briefing for PCNs on the same topic. Please see link to register below:</p> <p>www.nhsconfed.org/events/2020/08/pharmacy-pcn-care-home-webinar</p>
<p>Central Alerting System</p>	<p>Non-Sterile Gowns Flosteril Flo-Med-8130</p> <p>Flosteril FLO-MED-8130 non-sterile gowns do not meet minimum standards for fluid resistance.</p> <p>Providers are asked to check their stocks and quarantine any unused gowns. The attached alert contains images of the product packaging and the affected product Stock Keeping Units (SKU).</p> <p>If providers have already received the alert via another channel and acted on the instructions, then no further action is required.</p>
<p>NEESPS</p>	<p>Please see <i>attached</i> details from North East Essex and Suffolk Pathology Services (NEESPS) regarding the implementation of a new Lactose Dehydrogenase method.</p> <p>NEESPS - LD change</p>
<p>The Collaborative Communities COVID-19 Board</p>	<p>A Newsletter</p> <p>From response to recovery: Over the past 4 months, the Collaborative Communities COVID-19 Board has been focusing on responding to the pandemic and supporting Suffolk. This includes the Home, But Not Alone phonenumber, food and medication deliveries, emergency food parcels, foodbanks, emergency housing and other support services. You’ll find an infographic in this newsletter highlighting the extent of community work.</p> <p>Due to the continued easing of restrictions, the Board has agreed to move from an emergency respond phase into recovery. Although there is a change of focus, the Board is conscious that the situation is changeable and will be ready to respond to any local outbreaks should the need arise.</p>

As we move to recovery, the Board has agreed to focus on the following themes:

- Food and hardship
- Housing
- Support to the voluntary and community sector
- Restoring social infrastructure of our communities and combatting loneliness

In light of this change from response to recovery, the newsletter will now be sent **monthly**. If you wish to be removed from this mailing list, please let us know by return.

We need your help: We are also establishing a Community Reference Group to support the recovery process in Suffolk. This will play an important role in advising and co-producing with statutory services across the county. If you would like the opportunity to contribute to the work of this group - either by completing short surveys or dialling into meetings from time to time - please let us know by return. There is no expectation that you will be able to do this if called upon, but it would be great to hear from involve you as we move forwards.

A snapshot of some of the things achieved since March



Movement and Mental Health

Public Health Suffolk have officially launched a new resource for young people in Suffolk focusing on movement and mental health. The resource was developed in partnership with Suffolk Mind and Suffolk County Council’s Children and Young People’s Engagement Hub.

A copy of the resource and an article for use on websites, with accompanying image, is attached, if you would like to use it.

[Movement Mental Health Card web version](#)

[Movement and Mental Health Resource Press Article](#)

Student nurse placements

Amanda Bennett, Student Nurse Placement Facilitator for **Health Education England**, has made a short film to show to showcase the benefits of student nurse placements to practice managers. The film features Charlene Day, who now works at **Two Rivers** surgery in Ipswich after a successful student placement there.

The film can be viewed [here](#).

Service evaluation	<p>The University of Sheffield is completing a service evaluation in order to gain an understanding of the prescribing practices for diabetic peripheral neuropathic pain (DPNP) in primary care. The service evaluation consists of a very short online questionnaire for GPs. Details of how you can take part in the survey are <i>attached</i>.</p> <p>Prescribing Practices for DPNP</p>
Learning Disability Care Homes	<p>Please be aware that June and July LD care homes payments were processed automatically however for August practices will need to invoice the CCG. Please email scott.pomroy@ipswichandeastsuffolkccg.nhs.uk if you have any queries.</p>
Leaving the CCG	<p>Please note that as of 20th August Laura Krolik will be leaving the CCG. Laura has been in the NHS for 16 years, starting at Hatfield Road Practice, moving to the PCT and then working for the CCG. Lots of you will have known Laura for all or a lot of that time.</p> <p>For any Care Home payment or bed number queries/changes please email scott.pomroy@ipswichandeastsuffolkccg.nhs.uk</p> <p>For any LD care home queries please email emily.rawlinson@ipswichandeastsuffolkccg.nhs.uk</p> <p>For anything else please contact Claire Pemberton and the team will notify you once a replacement starts in the role.</p>

If have any questions or important information to share in the next edition, please contact [Caroline Procter](#).

Issued by NHS Ipswich and East Suffolk Clinical Commissioning Group
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Visit the [CCG Covid-19 webpage](#) where you can find many [useful links and resources](#)