



Supporting Primary Care Network Staff in the NHS England and Improvement East of England Region 24th March and 14th April 2021

Agenda

Background

The East of England NHS Leadership Academy has been running Leadership Collaboratives for Primary Care staff in the region working in individual practices and at Primary Care Network level since 2018. Six cohorts have had leadership development support so far, latterly online due to Covid-19. We are now extending this support, starting with two online workshops on 24th March and 14th April.

These workshops will focus on the new landscape, the changes that staff will be facing, the training available and the opportunities arising from new roles, for example in relation to mental health and social prescribing, that will be attaching to primary care. This will link with the more prominent role for primary care set out in the NHS Long-Term Plan, in plans for Integrated Care Systems across the region, and in the White Paper.

Covid has already acted as a driver and a spur for new ways of working in primary care¹, for example through the shift to remote consultations, and many of these changes are likely to remain after the pandemic abates. They bring with them their own challenges, for example in relation to meeting demand, working through case backlogs, recruiting to new roles in the face of staff shortages and deploying staff differently.

The aim in these sessions is therefore to provide a safe space for people to come together and have conversations about key issues for them, alongside hearing about current and new support available, and listening to external speakers who can provide a particular perspective on local, regional and national developments. We are looking to give people an opportunity to engage with a wide range of issues, and to enable the region to demonstrate the breadth of support on offer.

Timings

The workshops will run for 90 minutes, so that participants can fit them in with their work without needing to take a day or half-day out of their calendars – an important consideration in the light of current workloads. We are running the March and April events at different times of the day, to make it easier for people to attend. The agenda for the April workshop is set out overleaf.

¹ See: 'Understanding and sustaining the health care service shifts accelerated by Covid-19': The Health Foundation, 15th September 2020 <https://www.health.org.uk/publications/long-reads/understanding-and-sustaining-the-health-care-service-shifts-accelerated-by-COVID-19>

Agenda, 14th April 2021

9.30 am	Welcome and Introduction to the session: Debbie Sorkin, facilitator Housekeeping and Teams etiquette Introduction for participants: – in one word, what is the key issue for you (e.g. regarding the new roles, or the workforce, or another aspect of primary care) at the moment?
9.40 am	The new primary care landscape, and support available Setting the scene: Vijay Nayar As a practicing GP, Vijay has been the driving force, along with the East of England Leadership Academy, in setting up the Primary Care Leadership Collaborative for the East of England. Here, he sets the scene, talking about the current landscape and likely developments for primary care, Primary Care Networks and Integrated Care Systems. This will include some thoughts on new roles that are coming into primary care alongside those already established, e.g. in relation to mental health, and how they can help extend the role of primary care. Priorities for Primary Care Network development: Sara Ennew Sara is Primary Care Network Development Lead for NHSE/I East of England. She will describe funding offers and support available, in the context of how you can work with new roles to build a broader infrastructure, and of how you can engage with the wider health and care system. There will be a Q&A following on from the presentations. We would be particularly interested in hearing from participants: <ul style="list-style-type: none">• What are the key issues coming out for you?• What else would you like to see?• How can this help you meet the needs of your staff and your patients?• How else can we help? We will look to signpost people to information, e.g. on the Leadership Academy and other websites.
10.05 am	Incorporating additional roles into Primary Care: Pauline Weir Pauline is Lead Physician Associate Ambassador for HEE East of England and Physician Associate at Thurrock Health Centre. She will share her thoughts, experience and ideas on the role of Physician Associates in GP practices, and the benefits that PAs can bring. Q&A
10.20 am	The Community workforce and Allied Health Professionals: Susanna Preedy Susanna is Deputy Director at Allied Health Professionals: in this session, she will give an overview of how AHPs and the community workforce can help in primary care. Q&A
10.40 am	The broader perspective – regional and national views: Joan Skeggs Joan is Head of Integrated Care System Development in NHS England and Improvement, East of England Region. She will give an overview of the potential role

	of primary care following on from the White Paper and other national initiatives, alongside a look at ICSs across the region. Q&A
10.55 am	Summing-up and next steps: Debbie Sorkin
11.00 am	Close

