

Hello,

I just wanted to introduce myself, I work for Anglian Water in our Water Quality team looking after our lead strategy. I am writing to you, as in terms of lead we define our vulnerable customers as pregnant women and children aged 10 and under. These are the groups which have been identified as most susceptible to adverse health from exposure to lead due to lead pipes. It is important that we do our best to engage with these customers so they can be informed of the risks associated with lead pipework, and if they do have any concerns or would like us to do a free lead test for them we can do so, and give them appropriate advice and take actions to help them keep their water supply safe.

I wanted to let you know a little bit about our work and what we have already been doing over the last few years.

As part of our strategy we would like to further engage with Key NHS workers (midwives, health visitors) in high priority lead areas to brief them on our lead messaging and ask for your help in the best way to disseminate our messaging. We have several zones within the Ipswich area which are high risk for lead.

We currently distribute factsheets to pregnant women, via their midwives at antenatal appointments. However, with everything going on over the last year, I just wanted to check if this was still happening, and if not if it is something we can start up again please. We would also like to ensure this is still continuing and also completed with Health Visitors at the 'under one year' check. We have also provided leaflets and posters to GP surgeries, along with some targeted press releases in high risk areas.

I believe you may have had previous conversations with my predecessor, Kate Willis, and that you have already kindly put up posters and distributed leaflets to your patients. I just wanted to ask if there were any further opportunities where you might be able to help us distribute our messaging? For example, if we were to provide you with an electronic version of our leaflet could this go on the 'My Hospital' 'Hospital Leaflets' section of the bounty app? I also wanted to see if you needed anymore leaflets and posters? With recent lockdown restrictions we haven't been able to provide these, so I would like to see if you would require anymore leaflets to distribute to your patients and posters to put up in your waiting area. We are in the process of rebranding our literature and they should be available shortly.

I look forward to hearing from you and discussing ways we can collaborate in the future.

Kind Regards

Nicole

**Nicole Davies RSci MI Water**

Senior Strategy Scientist  
Mobile: 07921 352426

**Anglian Water Services Limited**

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire, PE29 6XU