



EOC, STP alignment. GP update

Objective; A briefing of measures required to bring the East of England Ambulance Service Trusts EOC's into alignment with the regional sustainability and transformation partnerships (STPs)



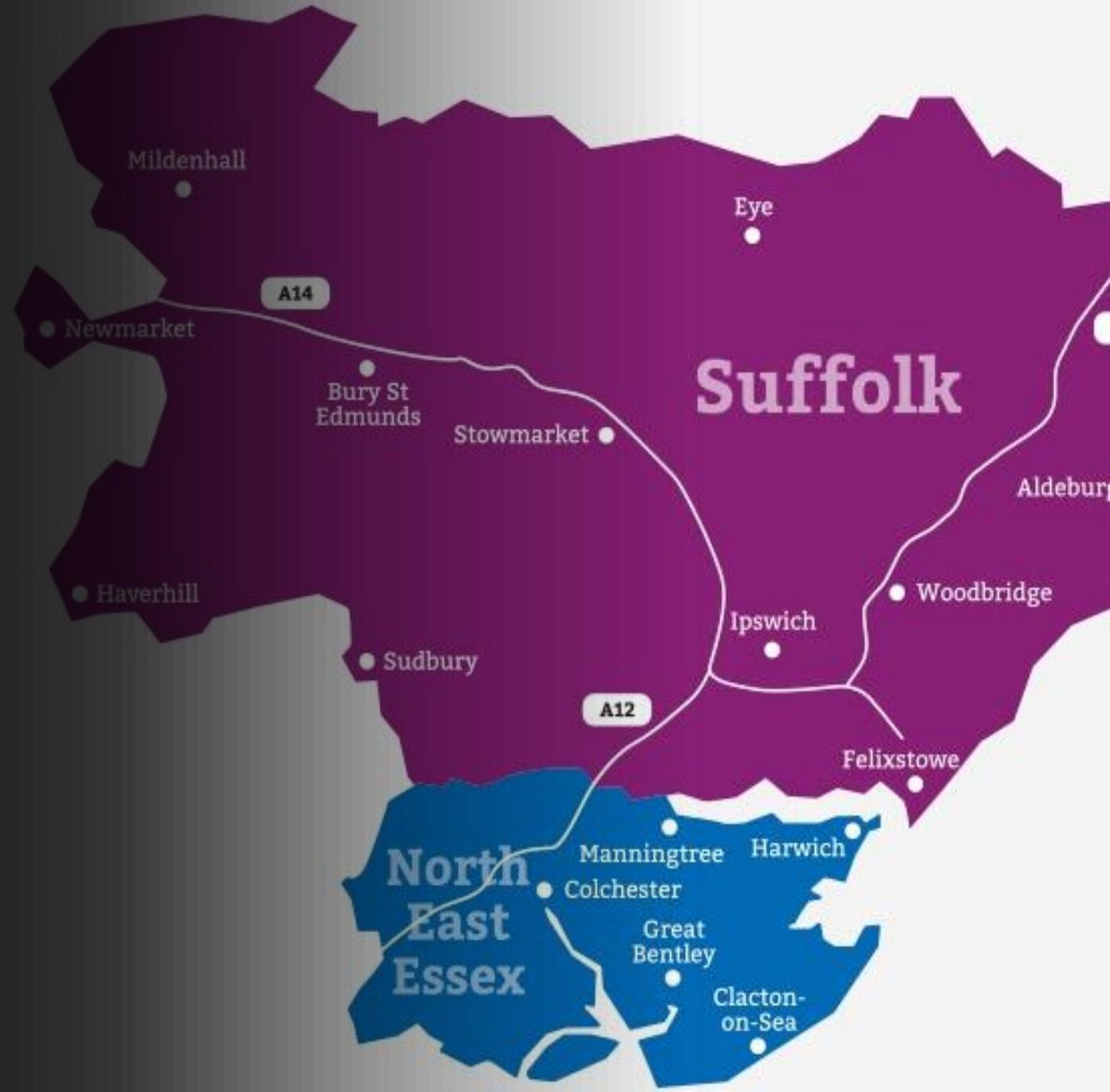
What's covered in this briefing?

- What's happening and why?
 - How and when will this happen?
 - How does this affect
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What's happening and why?

- The trust was formed on the 1st of July 2006 following the three-way merger of the Bedfordshire and Hertfordshire Ambulance Service NHS Trust, the East Anglian Ambulance NHS Trust and the Essex Ambulance Service NHS Trust. Since this merger, many actions have been taken to align the varied parts of our organisation, unification of clinical practices and fleet for example. However, the Trust has continued to operate 3 separate Emergency Operation Centres [EOC] that have operated within the 'old' Trusts boundaries.
- In 2016, NHS organisations and local councils joined forces in every part of England to develop proposals for improved health and social care. They formed new partnerships – known as sustainability and transformation partnerships (STPs) – to run services in a more coordinated way, to agree system-wide priorities, and to plan collectively how to improve residents' day-to-day health. In some areas, STPs have evolved to become **integrated care systems**, a new form of even closer collaboration between the NHS and local councils; Suffolk and North Essex are an example of this integrated care system.



How and when will this happen?

At 07:00 on the 19th July 2021 Chelmsford AOC will officially take over responsibility for the Suffolk area. Staff levels have increased and are trained ready for move.

Norwich AOC will handover to Chelmsford at 07:00 and other services apart from a change of contact numbers will experience no change.



How does this affect me

- As previously mentioned there will be no change to process only change will be contact numbers. These will be:-
- New number for HCPs – 01245 443241

Category	Category 1	Category 2	Category 3	4 Hour Urgent
Framework Level	HCP Level 1	HCP Level 2	HCP Level 3	HCP Level 4
	IFT Level 1	IFT Level 2	IFT Level 3	IFT Level 4
Response Time Standard	Mean response time 7 minutes, 90th centile 15 minutes	Mean response time 18 minutes, 90th centile 40 minutes	90th centile 2 hours	90th centile 4 hours