



**Ipswich and East Suffolk
Clinical Commissioning Group**

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Dear Practice

Community Memory Assessment Service

Ipswich and East Suffolk Clinical Commissioning Group are delighted to announce the launch of the new community memory assessment service. Funded by IESCCG the service will be delivered by Norfolk and Suffolk Foundation Trust working in partnership with 10 primary care practices across the IESCCG area.

During 2013 the CCG spoke to people with dementia, their families and their GPs. People consistently told us that the process of memory assessment takes too long, that it is too hard to get to the offices where the memory assessment specialists are based and that it is too difficult to find out who to talk to about concerns about memory. The CCG listened to these views and decided to work with our current memory assessment provider, NSFT, to develop a new service. The new service will be launched on the 2nd June. This will mean people be able to choose a memory assessment appointment in one of 10 local memory assessment clinics based in primary care or to go to one of NSFTs venues close to their home. The service will provide an efficient and

This new community memory assessment service is an example of GP lead commissioning being informed by our patients, providers and voluntary sector. A more timely diagnosis of dementia being delivered closer to home is now within reach for patients and their carers in Ipswich and East Suffolk. We are now working towards a more comprehensive and integrated post diagnostic support service with our colleagues in Social Services and the voluntary sector.

The roll out of this service to all practices covered by Ipswich and East Suffolk CCG is commencing. I would like to thank you again for participating and your ongoing support. Please do not hesitate to contact a member of the Commissioning Implementation Team if you require any further assistance or have any improvement suggestions.

Yours sincerely

Dr Karen Blades
Lead for Dementia
NHS Ipswich and East Suffolk Clinical Commissioning Group

New service Briefing

Community Memory Assessment Service

What is it?	<ul style="list-style-type: none">▪ An enhanced memory assessment service increasing the numbers of people currently being seen by developing a network of local diagnostic clinics across the IESCCG area. This is in response to patient feedback and a national drive to increase diagnostic rates.▪ The CCG recognises the importance to individuals and their families of having a timely diagnosis; in particular it enables patients and their family to plan their future effectively.
The service	<ul style="list-style-type: none">▪ Norfolk and Suffolk Foundation Trust are delivering the service through a hub and spoke network consisting of 10 practices providing locality memory assessment clinics.▪ A target wait of 6 weeks to the first diagnosis appointment.▪ Consultant Psychiatrists and Nursing and Psychology will be available for advice.▪ New role of “Primary Care Dementia Practitioner” acting as interface between the Integrated Delivery Team and primary care▪ A training programme for nominated lead GP’s.▪ The service is working alongside existing support including Age UK, Alzheimer’s Society, Suffolk Family Carers and Sue Ryder to support people to access local provision.▪ Specialists dementia practitioners, employed to deliver the service will support in GP practices to help raise awareness of dementia
Access	<ul style="list-style-type: none">• <u>Catchment area</u>: Patients who reside within Ipswich and East Suffolk CCG or who are registered with an Ipswich and East Suffolk GP.• <u>Age range</u>: Services are accessible to all, regardless of age
Preparing the IT	<ul style="list-style-type: none">▪ A custom-built module for SystemOne has been designed and built for the service

Referral process	<ul style="list-style-type: none">▪ There's no change to the screening, bloods and other information required to make a referral.▪ Depending on whether you are SystemOne or EMIS practice the referral process is slightly different. SystemOne practices will be able to make a SystemOne referral (with patient consent) to CMAS via an <u>on-line</u> CMAS referral template including GPCOG score.▪ EMIS web practices will be able to refer by completing the EMIS web template on a WORD document including GPCOG score and sending it via email to nmh-tr.CMAS@nhs.net▪ Referrals received by CMAS team will be triaged. Patients with complexity and or co-morbidity may be referred onto IDT's as appropriate.▪ Feedback after diagnosis will be that all practices will receive a letter regardless of the system used.▪ Note; referrals made via Access and Assessment will be passed through to the CMAS team.▪ See patient pathway diagram
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Discharge	<ul style="list-style-type: none">▪ Patients will receive a follow-up appointment post diagnosis. <i>Referrals to services and signposting to third sector services will be made by CMAS as appropriate</i>, and GPs will receive feedback on discharge.
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Launch details	<ul style="list-style-type: none">▪ GPs / primary care launch through meeting with GP's and practice managers.▪ Material distributed through GP education events▪ Patient and GP publicity material will be available via leaflets and posters.▪ Website support pages available via NSFT and IESCCG
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Additional information	<p>Is available through the GP Practice members area of the I&ESCCG website: http://www.ipswichandeastsuffolkccg.nhs.uk/GPpracticememberarea.aspx</p>
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