

Practice Service Briefing

Two week wait referrals via e referral Commences 1st November 2017

What is it?

Following a successful trial with colorectal two week wait referrals being made via the national e referral service this process will be rolled out for all two week wait referrals. Please note that the Two Week Wait Team currently processing nhs.net referrals will be accessing the E-Referrals and will continue their current monitoring process to ensure all referrals are tracked.

What is NOT included?

Non two week wait referrals.

What is included – the scope of the service?

All two week wait referrals.

How does it work?

Please do not use the current two week wait NHS email address to make referrals.

The two week wait office will contact the patient with their appointment offer.

At the point of making a two week wait referral it will assist clinical decision making at the Hospital if the patients record could be shared. **Please ensure you gain patient decision on sharing their record at the point of referral.**

Referrals should be made via the e referral service using the appropriate specialty specific ALL-CAS-2WW as follows:

Specialty	Clinic Type	Priority	Directory of Service Address
2WW	Brain	2 week wait	ALL - Clinical Assessment Service - 2ww Brain & CNS (Neurology) - Ipswich Hospital - RGQ
2WW	Breast	2 week wait	ALL - Clinical Assessment Service - 2ww Breast - Ipswich Hospital - RGQ
2WW	Lower GI	2 week wait	ALL - Clinical Assessment Service - 2ww Lower GI (Colorectal) - Ipswich Hospital - RGQ
2WW	Gynae	2 week wait	ALL - Clinical Assessment Service - 2ww Gynaecology (Oncology & PMB) - Ipswich Hospital – RGQ
2WW	Haem	2 week wait	ALL - Clinical Assessment Service - 2ww Haematology - Ipswich Hospital - RGQ
2WW	Head and Neck	2 week wait	ALL - Clinical Assessment Service - 2ww Head & Neck - ENT - Ipswich Hospital - RGQ
2WW	Head and Neck	2 week wait	ALL - Clinical Assessment Service - 2ww Head & Neck - Oral - Ipswich Hospital – RGQ For oral cavity, mouth or lip – all other Head and Neck to ENT.
2WW	Lung	2 week wait	ALL - Clinical Assessment Service - 2ww Lung - Ipswich Hospital - RGQ
2WW	Children and Young People	2 week wait	ALL - Clinical Assessment Service - 2ww Children & Young People (Paediatrics) - Ipswich Hospital - RGQ
2WW	For BONE only	2 week wait	ALL - Clinical Assessment Service - 2ww Sarcoma (Bone Only) - Ipswich Hospital – RGQ Bone only – refer soft tissue to the diagnostic services at Addenbrookes or Norfolk and Norwich.
2WW	Skin	2 week wait	ALL - Clinical Assessment Service - 2ww Skin (Dermatology) - Ipswich Hospital - RGQ
2WW	Upper GI	2 week wait	ALL - Clinical Assessment Service - 2ww Upper GI (Gastroenterology) - Ipswich Hospital – RGQ
2WW	Urology	2 week wait	ALL - Clinical Assessment Service - 2ww Urology - Ipswich Hospital - RGQ

The screen shot below illustrates how to access 2WW neurology via the clinic type “2WW brain” and should be helpful:

Clinical Term

Speciality

Clinic Type

Named Clinician

Priority

Organisation or Site Name

Gender Treated

Patient Age

Sort By

Indicative Wait Time Less Than Days

Distance within miles of

Start date

The new process will start from the 1st of November 2017

Contact details

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