



Ipswich and East Suffolk Clinical Commissioning Group Falls Directory User Guide

The Ipswich and East Suffolk Clinical Commissioning Group Falls Directory is to be used by health and social care professionals to locate the most appropriate services for patients to access once recognised they fit into one of the below categories;

- At risk of falling
- In the event of a fall
- Fall rehabilitation

The Falls Directory is available electronically via the internet and is suitable for desktops, smart phones and tablets.

The website address for the Falls Directory is <http://www.fallsdirectoryipswich.co.uk>

1 Search for a service

The screenshot shows the search interface of the Falls Directory. It includes a navigation menu with 'Home', 'Services', and 'Useful Links'. The main heading is 'Welcome to Ipswich and East Suffolk Clinical Commissioning Group Falls Directory'. Below this, there is a brief description of the directory's purpose. The search process is divided into three steps:

- 1. Select a service type**: A dropdown menu is shown with '- All services -' selected. An annotation points to this dropdown with the text: 'Use the drop down box to select a service type'.
- 2. Provide a postcode or area**: A text input field is shown with a red circle around it. An annotation points to this field with the text: 'Input a postcode or area or select an area from the drop down box'. Below the text input, there is an 'or' label and another dropdown menu with '- All areas -' selected. An annotation points to this dropdown with the text: 'Use the drop down box to select a radius from the selected area or postcode'.
- 3. Within a radius of**: A dropdown menu is shown with '- Any distance -' selected. An annotation points to this dropdown with the text: 'Use the drop down box to select a radius from the selected area or postcode'.

At the bottom of the search form, there is a blue 'Search' button. An annotation points to this button with the text: 'Click Search'.

The footer of the page includes the NHS logo, the text 'CALL 111', 'NHS choices', 'involving people ...improving health', and contact information: 'Email: ipswicheastsuffolk.ccg@nhs.net Telephone: 01473 770000'.

2 Search Results

Home Services Useful Links

Home > Services

Refine your results 4 results found

You searched for Admission Prevention within 5 miles of Ipswich.

Save results as PDF

1. Select a service type
Admission Prevention

2. Provide a postcode or area
Ipswich

3. Within a radius of
5 Miles

Search

Sort By Distance

1. **1. Care Coordination Centre**
Service Type: Admission Prevention
Self-Refer? Yes
Distance: 1.29 miles

2. **2. Suffolk Chronic Obstructive Pulmonary Disease Service (COPD)**
Service Type: Admission Prevention
Self-Refer? No
Distance: 1.31 miles

3. **3. Emergency Assessment Unit (EAU)**
Service Type: Admission Prevention
Self-Refer? No
Distance: 1.77 miles

4. **4. Bluebird Lodge Community Hospital**
Service Type: Admission Prevention
Self-Refer? No
Distance: 2.47 miles

Report these results as a CSV file

Email: ipwich@east.suffolk.nhs.net Telephone: 01473 770000

CALL 111 NHS choices Involving people...improving health

Partner information available in languages

YouTube Facebook Twitter

Click Home or use back button to return to main page

You can refine returned results if needed

Hover over the map pin point for more information

You can sort results by clicking drop down options

High level service information is shown here

Further service information can be found by clicking View Details



3 Service Details

The screenshot displays the NHS website for Aldeburgh Community Hospital. The page includes a navigation bar with 'Home', 'Services', and 'Useful Links'. The breadcrumb trail shows 'Home > Services > Aldeburgh Community Hospital'. A red circle highlights the '< Back to results page' link. A red box with an arrow points to this link, containing the text: 'To return to Search Results click here'. The main content area features the hospital name, a description of its capacity (20 beds), and opening times. Contact information is provided, including a telephone number (0300 123 2425), a fax number (01728 451636), and an email address (enquiries@suffolkcommunityhealthcare.com). The email address is circled in red, with a red box and arrow pointing to it, containing the text: 'Clicking the email address will open Outlook'. The website address (http://www.suffolkcommunityhealthcare.com) is also circled in red, with a red box and arrow pointing to it, containing the text: 'Clicking the website address will open the website'. The footer contains the NHS logo, NHS Choices logo, and social media icons for YouTube, Facebook, and Twitter.



4 Search all Services

Home **Services** Useful Links

Home > Services

Refine your results

1. Select a service type
- All services -

2. Provide a postcode or area
or
- All areas -

3. Within a radius of
- Any distance -

Search

88 results found
You searched for any service type.

Save results as PDF

Map Satellite

Sort By Distance

- 1. Aldeburgh Community Hospital**
Service Type: Admission Prevention
Self-Refer? No [View Details](#)
- 2. HCE Solutions**
Service Type: Mobility Aids
Self-Refer? Yes [View Details](#)
- 3. AHP Suffolk**
Service Type: Physiotherapy
Self-Refer? Yes [View Details](#)



5 Useful Links

NHS Ipswich and East Suffolk Clinical Commissioning Group

Home Services **Useful Links**

Useful Links

Age UK Suffolk	http://www.ageuk.org.uk/suffolk
Alzheimers Society	http://www.alzheimers.org.uk/
Alzheimers Society East Suffolk	http://www.alzheimers.org.uk/site/custom...
Alzheimers Society North Suffolk	http://www.alzheimers.org.uk/site/custom...
Health and Wellbeing Suffolk	http://www.healthysuffolk.org.uk/
Healthwatch (National)	http://www.healthwatch.co.uk/
Healthwatch Suffolk	http://www.healthwatchesuffolk.co.uk/
Ipswich Borough Council	http://www.ipswich.gov.uk/site/index.php
Ipswich Hospital	http://www.ipswichhospital.nhs.uk/
NHS England	http://www.england.nhs.uk/
Norfolk and Suffolk Foundation Trust	http://www.nsf.nhs.uk/
Patient Advice & Liason Service (PALS)	http://www.ipswichandeastsuffolccog.nhs....
Public Health Suffolk	http://www.suffolk.gov.uk/public-health
Suffolk Community Healthcare	http://www.suffolkcommunityhealthcare.co...
Suffolk Patient Services	http://www.serco.com/
West Suffolk Hospital	http://www.wsh.nhs.uk/

Email: ipswichandeastsuffolk.ccg@nhs.net Telephone: 01473 770000

involving people ...improving health



6 PDF

When returning a search result a PDF symbol will appear - click

Click Open

A PDF will open with a re-print date and a QR Code

HEARS All
Service Type: Self-referral? Yes
Distance: 0.71

HEARS All Service - Ipswich Borough Council
Tel: 01473 433338
Email: hears@ipswich.gov.uk
Website: http://www.ipswich.gov.uk/hears

We provide an emergency alarm response service to Ipswich residents aged 65 and over, including 24-hour support, 7 days a week.

At the press of a button customers can easily make contact with our experienced, fit and trained response team. HEARS Alarm Service is designed to help independence in the home for elderly and disabled.

All 24-hour installation plus a monthly charge dependent on the level of service. No booking is required.

Referrals and requests can be via telephone, email or via website

- Adult
- Allied Health Professionals
- Care
- Community Teams
- GP
- Mental Health
- Occupational Therapist
- Patient
- Physiotherapist
- Primary Care
- Public Health
- Social Care
- Voluntary Care

Mon: 09:00 - 13:00
Tue: 09:00 - 13:00
Wed: 09:00 - 13:00
Thur: 09:00 - 13:00
Fri: 09:00 - 13:00
Sat: 09:00 - 13:00
Sun: 09:00 - 13:00
Mon: 09:00 - 13:00

Cost: Charge apply

7 QR Code

I&ESCCG Falls Directory Printed on: 06/10/2014. Recommended re-print date: 20/10/2014

Aldeburgh Community Hospital Admission Presentation Aldeburgh Community Hospital Park Road IP18 5E3	Tel: 0300 123 2425 01728 451439 Fax: 01473 27847 enquiries@esfalks.nhs.uk http://www.suffolkcommunityhealthcare.com	The hospital has capacity for 20 beds, which can be accessed via patients own GPs or they may be referred from other hospitals such as Ipswich. Beds are available for rehabilitation and palliative care.	Contact Hospital via mobile number or contact CCG via telephone or fax to make a referral. - Adults - GP	Mon: 09:00 - 23:59 Tue: 09:00 - 23:59 Wed: 09:00 - 23:59 Thur: 09:00 - 23:59 Fri: 09:00 - 23:59 Sat: 09:00 - 23:59 Sun: 09:00 - 23:59 Mon: 09:00 - 23:59 Cost: Free
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All PDFs printed from the Falls Directory have a QR code in top right hand corner



Using a QR scanner App (downloadable from all apps stores) scan the code



Scanning the code will take you directly to the Falls Directory

8 Further Information

For further information or details regarding the Ipswich and East Suffolk Falls Directory or to add a service please contact Lizzie Mapplebeck on 01473 770002.