

# IES MSK SERVICE

*A collaborative MSK Service*

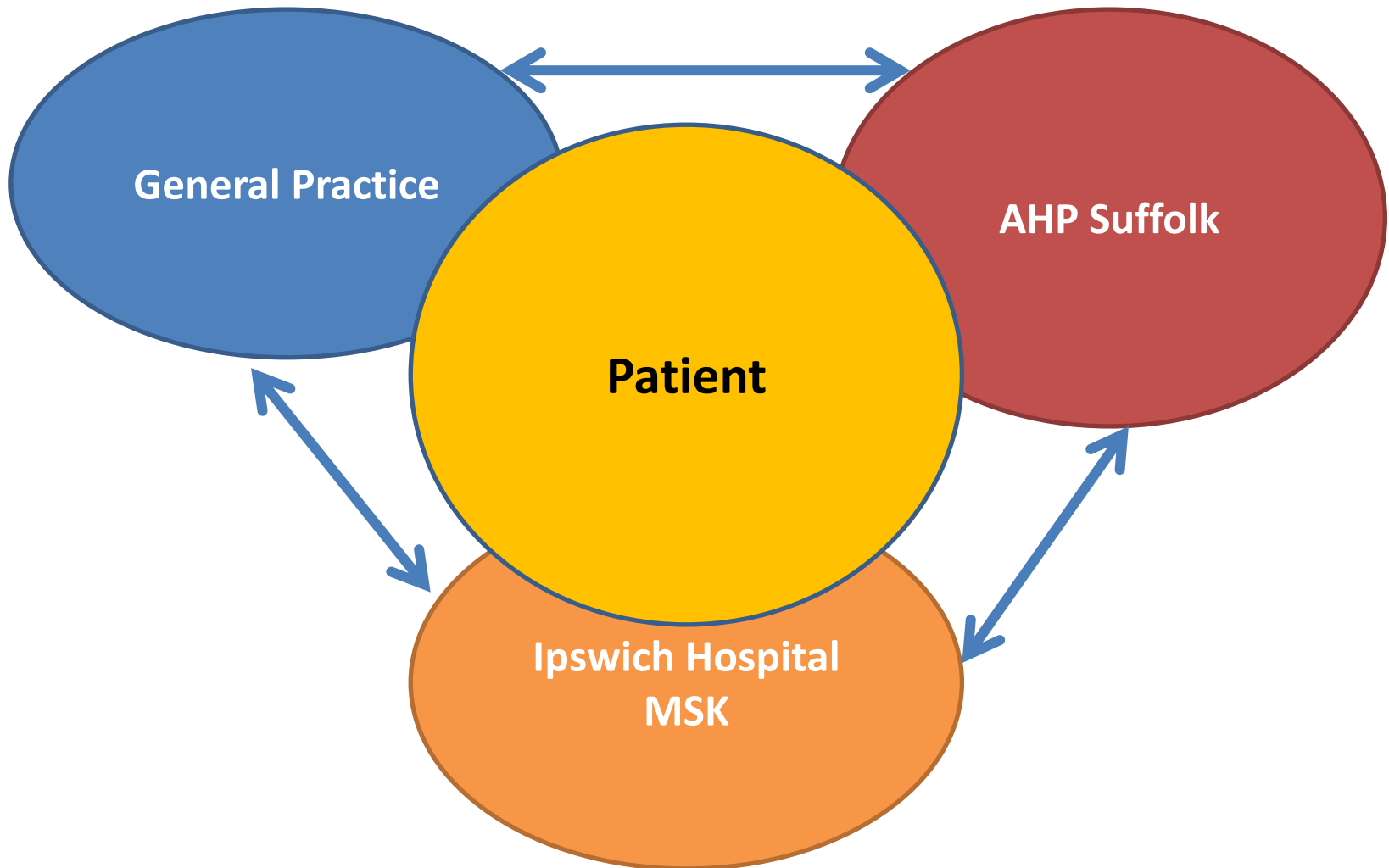
# Which sub-specialties are involved?

- Trauma & Orthopaedics
- Spinal Services
- Podiatry
- Pain Management
- Rheumatology

# Key Principles

- Single Point of Access.
- The right healthcare professional at the right time.
- Diagnostics in primary care (ESPs).
- Streamlined Service.
- Reduce waiting times.

# Working Principles



# Management Options

- Self-management advice on website  
[www.iesmsk.co.uk](http://www.iesmsk.co.uk).
- Advice & Guidance at sub-speciality level.
- Single point of access for all other referrals – NHS e-Referral Service **AHPS/IES MSK Single Point of Access Service** -  
Speciality: **Physiotherapy** - Clinic Type: **Musculoskeletal**
- No paper or fax referrals (will be returned).

# Single Point of Access

- Referral form detail is essential to determine who sees the patient & when.
- Red flags / urgent will be forwarded to consultant.
- Threshold forms at various parts of the pathway.
- Referrals will be seen by physiotherapy, ESP, consultant as required.
- Close working between ESPs & consultants.

# Current Situation

- T&O / Spine / Podiatry
  - Fully functioning with integrated service between physiotherapy / ESPs / Consultants
    - Hip / Knee pathway
    - BANS
    - Upper limb pathway
    - Carpal Tunnel pathway
    - Foot & Ankle pathway
    - Soft Tissue Knee pathway

# Current Situation

- **Pain / Rheumatology in development**
  - All referrals currently triaged by consultants.
  - Pain management focus on community groups on education and self management.
  - Rheumatology under review. Plan to support rheumatology patients more in primary care with a community based rheumatology nurses. This will take time to develop the skills



# So far .....

- Commenced 1 year ago.
- 28% reduction in the need for consultant new OPD appointments.
- Many patients seen quicker for assessment and diagnostics by physiotherapy / ESPs in primary care.

**Concerns / Questions ?**