

Question and Answers from Eclipse for Diabetes session - 7 October 2020

Following some of the technical issues we experienced, we put the questions to Chelsea from Prescribing Services in writing instead.

What does it use as target HbA1c, and can it be amended per patient in accordance with personalised targets?

NDA criteria is used to determine treatment targets (HbA1c \leq 7.5 (58mmol/mol) in last 12 months) and unfortunately cannot be amended in accordance with personal needs.

we have always had a HCA who do a 6m or 12m dm check on patient with bp, feet examination and all Blood test. She restart see patient months ago, so we are still on top the checks on patients. The result are then review by the DM doctor via a virtual clinic and text and letter sent.

This sound good

If there is not the possibility of changing the HbA1c target is there an age cut off - eg patient's over 80 MAY not need an HbA1c of 7.5 (might be risky!).

Unfortunately, the targets are static.

Chelsea mentioned about being able to set individual targets that could be pulled through into Eclipse; is there any experience of that working or is that something that is theoretical?

Unfortunately the data being pulled through into www.nhspathways.org is based on read codes so individual targets may not reflect within Eclipse.

Case Study - Litcham

The HCA and team at Litcham use a Diabetes SOP and here explain the changes that were made due to Covid-19.

“At Litcham we currently have a gazebo with two separate areas for our two phlebotomists to work in. This has worked very well (especially in the summer months)

“If we see any patients, we always look to see if they have any outstanding tests to be done and do them, then and there, with our floating HCA helping if needed. With Covid we do not want to keep bringing patients back unnecessarily. With winter coming we have our surgery already divide into two areas, a green and a red zone. The red zone is to see patients and wear the PPE and the Green zone being no patients allowed.

“We are reviewing patients on the phone and with some, if they have a home BP machine, informing us of their readings.

“As with flu jabs we are currently doing afternoon clinics in the car park too.”

Any additional queries can be raised to:

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