

Teledermatology

March 2021

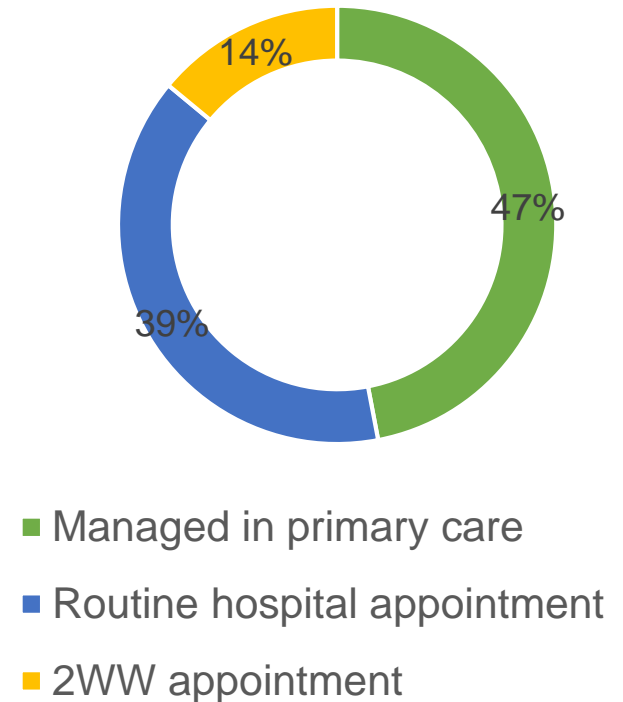
Background

- Vantage's 'Rego' Teledermatology system went live in Ipswich and East Suffolk on 22/06/20
- The service aims to:
 - reduce secondary care referrals / activity by providing GPs with rapid access to advice and guidance from a Consultant Dermatologist
 - optimise remote access to care to support patients and primary care
 - provide a learning opportunity for GPs as they receive feedback on the diagnoses of skin lesions they have seen
- Initially for routine **skin lesions only** (excluding rashes) and being expanded to include 2WWs

Outcomes

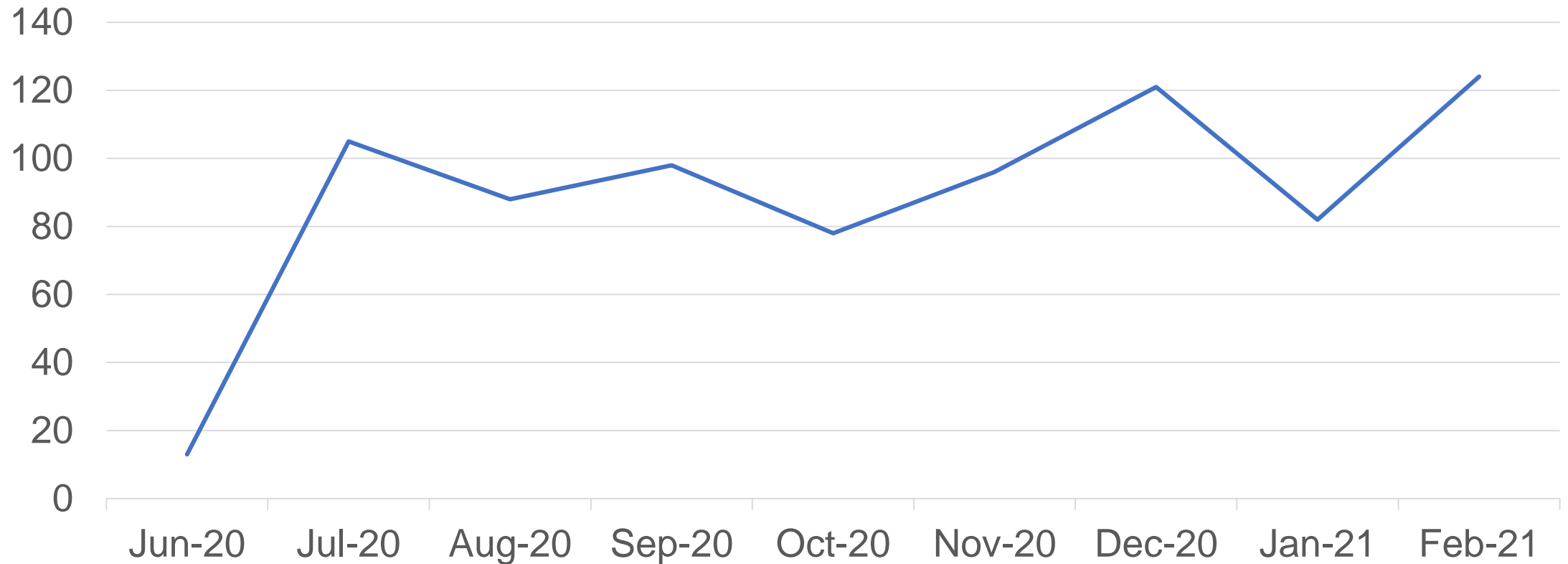
- Over 750 advice and guidance requests received through Rego since June 2020 from 78% of IES GP practices
- 47% of patients were managed in primary care, saving over 300 outpatient appointments and helping to reduce footfall into Ipswich Hospital during Covid
- 39% of patients required a routine hospital appointment
- 14% of patients were fast-tracked into a 2WW appointment supporting faster diagnosis

Triage outcome following routine A&G



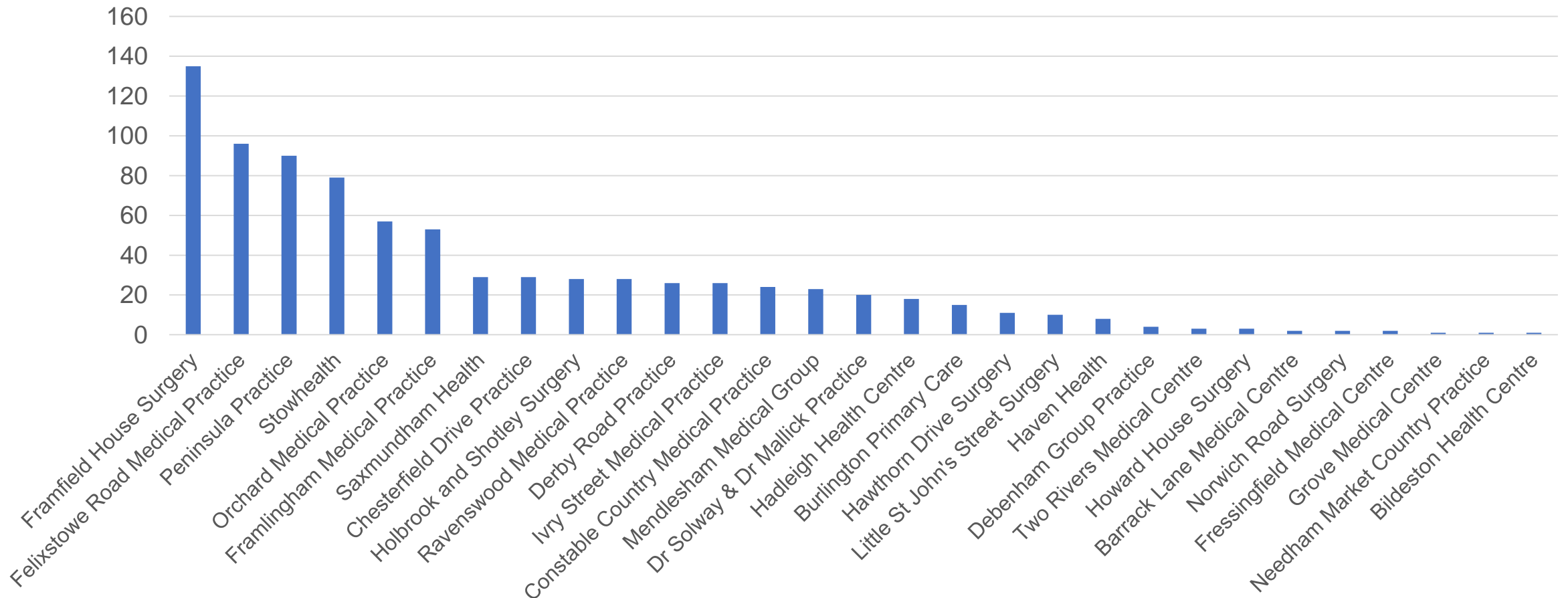
Rego Teledermatology A&G

Number of routine A&G requests on Rego



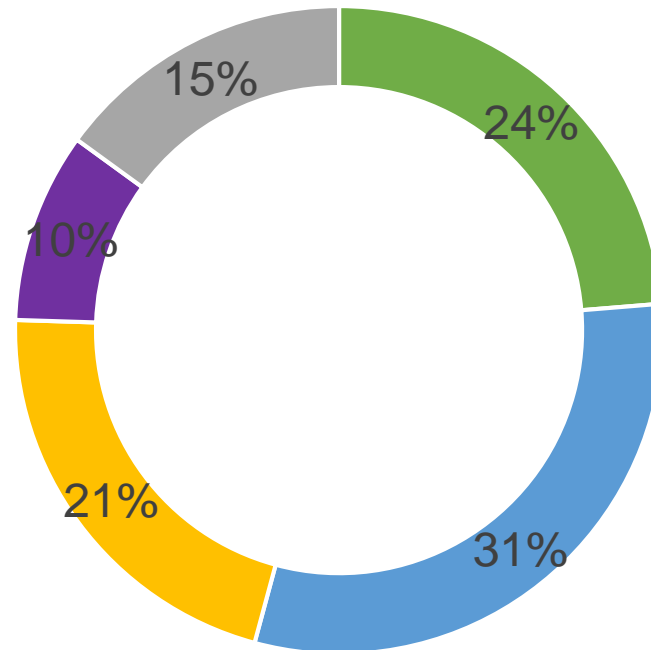
Rego Teledermatology A&G

Number of Rego requests by practice



Rego Teledermatology A&G

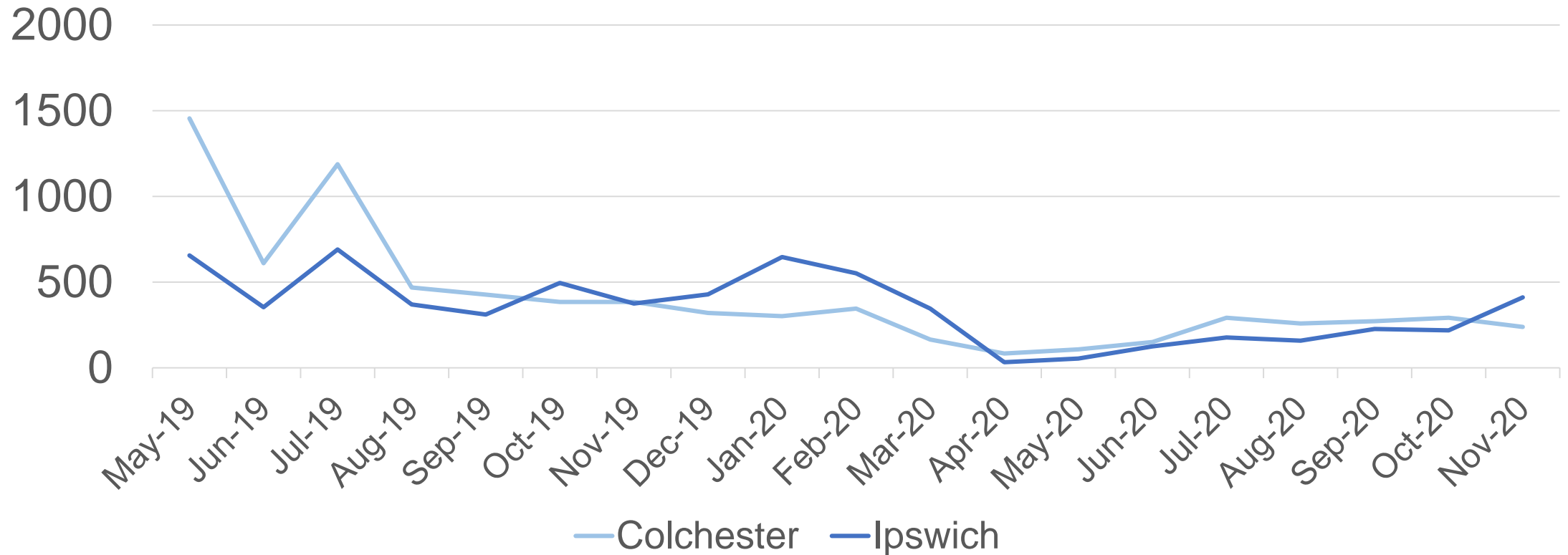
Triage Turnaround



■ Same day ■ 1 day ■ 2 days ■ 3 days ■ Over 3 days

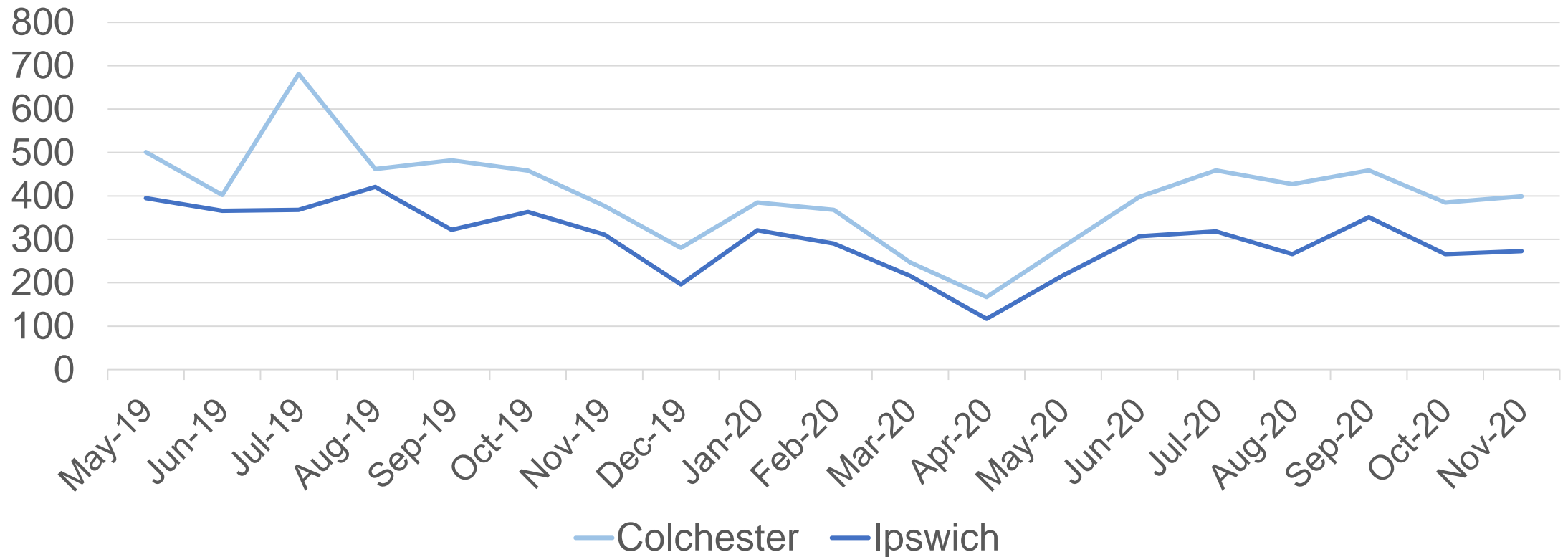
Routine dermatology referrals

Number of routine dermatology referrals



2WW dermatology referrals

Number of 2WW dermatology referrals



Waiting times for Dermatology appointments at Ipswich Hospital

	December 2020	Pre-Covid February 2020
Routine	17.5 weeks	28 weeks
Urgent	13 weeks	17 weeks
Screening	14.5 weeks	25 weeks
2WW	n/a	7 days

Data from ESNEFT Link showing average waiting time for first outpatient appointment

Developments

- In response to feedback so far, the following improvements have been made to the Teledermatology system:
 - streamlined process for launching Rego
 - simplified referral options on the Rego template
 - mandatory fields now highlighted
 - simplified user guide and created a training video
- Due to the success of the routine A&G pathway, the system has been expanded to incorporate 2WWs. This has been enabled by integration between Rego and eRS.

Next steps

- Ongoing training provided for new users as required
- Implementation and evaluation of the 2WW process
- Continue to gather feedback from primary and secondary care to inform future developments and optimise the Teledermatology process